

STUDENT SERVICES HUB



SMU

SINGAPORE MANAGEMENT  
UNIVERSITY

# PARENTS' GUIDE 2023



## MESSAGE FROM DEAN OF STUDENTS



Dear Parent,

I warmly welcome you and your child to SMU!

In the next few years, your child will embark on an enriching and exciting SMU journey. It will be filled with rewarding opportunities to learn, progress and shine academically, as well as in the co-curricular space. This unique transformative educational experience is what defines SMU's holistic pedagogy – one which strives to prepare your child for adulthood, his or her career and most importantly, life.

As much as the global landscape has dramatically changed in the past three years, so has the learning landscape at SMU evolved. But the SMU brand of education has remained steadfast to prepare undergraduates to embrace the future with resilience, creativity and purpose – and this features prominently in the makeup of our academic modules and co-curricular activities.

SMU presents a wonderful opportunity for students to explore diverse academic fields with over 300 second major combinations and 15 double degree programs. With the new College of Integrative Studies, students can design and individualise their major to reflect their interests while also positioning their skills sets for the future economy. Additionally, our rich and vibrant co-curricular activities offer students equally substantial opportunities spanning the arts, sports, event management, leadership, and various areas of special interest clubs.

We are excited to share that graduating students from the 2025 cohort onwards will receive a Co-Curricular Transcript, which formally recognises their contribution to our vibrant student life scene. This transcript is an official endorsed summary of their co-curricular experiential learning, aligned to SMU's Graduate Learning Outcomes. We hope this will help your child demonstrate to potential employers the skills, experience, and competencies acquired through their involvement in the co-curricular space. This initiative is part of SMU's mission to develop holistic graduates with career-ready skills and is the first of its kind in local

tertiary institutions. We believe it will add great value to your child's future employability, as more employers seek graduates with a well-balanced, holistic education.

With 100% guaranteed opportunity to participate in overseas experiences, our students will gain international exposure with a standout, global edge. Cultural exchanges and community service projects also offer students invaluable insights into different cultures, working styles, and social issues both locally and abroad.

We hope you encourage your child to engage in and contribute actively to the multiple facets of learning the University offers. By inculcating hard, soft and heart skills through aspects of school life, we hope to empower our students to take charge of their educational journeys, which in turn will guide them to make meaning of, and positively impact their lives, and others.

At the same time, the wellbeing of all students is certainly a priority at SMU. The SMU Resilience Framework, launched in 2021, is an important endeavour aimed at equipping and empowering our students with six dimensions of resilience – namely: Emotional, Physical, Intellectual, Financial, Career and Social – by providing them with Education, Encouragement and Experiences so that they can thrive in life, even after leaving the University.

As our partners in our students' educational journeys, I hope that you will take advantage of SMU's resources and empower your child to take ownership of their SMU journeys. Together, we can make the coming years pivotal and memorable as your child transits into adulthood.

I wish you and your child a fulfilling SMU experience.

**PAULIN TAY STRAUGHAN**  
**Dean of Students**  
**Professor of Sociology (Practice)**

## MESSAGE FROM THE HEAD OF STUDENT SERVICES HUB



Dear Parent,

Congratulations on your child's acceptance to SMU!

This is a significant milestone in their life and yours, and as parents, we know that you have played a crucial role in their formative years. As your child enters university, your role continues to be essential, and we encourage you to find the right balance between supporting and fostering their independence. We believe that treating your child as an adult who is responsible for their own learning journey is important.

Much as we see the pandemic through our rear view mirrors, we at SMU remain committed to ensuring the safety and well-being of our students, and will continue to follow guidelines from the relevant authorities. We are pleased that our efforts at educating our undergraduate students continued unabated during those difficult times and we have all come out stronger and more resilient.

While university life may be less visible to parents, we urge you to make a conscious effort to develop open lines of communication with your child. This will enable you to remain connected with their learning process and life at SMU, which will also allow you to find out how they are coping academically and socially in this new learning environment. It's worth noting that in our efforts to treat our students as adults, our university does not disclose any personal data, including results of students, to anyone.

As your child learns and prepares to make their mark in the world, we encourage you to give them greater freedom to make informed and responsible choices. Trust and manage the space that your child needs to thrive and succeed, and know when to let go or tug back. We believe that this is akin to how we fly a kite: the basis of its successful flight depends on the conditions we let it go, how it catches the wind, and the way we release, tug back, and manoeuvre the string that's attached to it.

Finally, when the time comes for your child's Commencement, you will marvel at their growth, as well as your own. Their SMU journey has prepared them to embrace the next stages of their life, and we believe that our partnership with you will bring out the best in them as they navigate through university life.

I have had my own four children pass through the halls of SMU and graduate with their respective degrees. I now see them in their respective careers and how they work to balance all that comes their way. Looking back, I am indeed thankful that it was here in SMU that they were prepared well for the working world that they are now part of, and given that foundation to adapt to change and move forward where life now takes them.

We look forward to nurturing our students along with you, and establishing a strong partnership that will prepare your children for the future.

Wishing you the best,

**GREGORY KRYGSMAN**  
Head of Student Services Hub

# INTERNATIONAL ACCOLADES AND REPUTATION

In the 2023 Quacquarelli Symonds (QS) rankings, SMU ranked 17<sup>th</sup> among specialist universities and was the 16<sup>th</sup> Best Young University in the world. This places SMU alongside established institutions such as the London School of Economics and Political Science, Sciences Po Paris, University of St Gallen and Hitotsubashi University.



1<sup>ST</sup>

SINGAPOREAN  
UNIVERSITY TO  
ACHIEVE AAHRPP  
ACCREDITATION



LEE KONG CHIAN  
SCHOOL OF BUSINESS

1<sup>ST</sup>

Triple Accredited Business  
School in Singapore  
(AACSB, AMBA, EQUIS)



1<sup>ST</sup>

IN ACCOUNTING  
RESEARCH IN ASIA  
in the Brigham Young  
University Accounting  
Research Rankings



OUTSTANDING  
EMPLOYER FOR  
2017

Korn Ferry Employer  
Engagement Awards



SCHOOL OF  
INFORMATION  
SYSTEMS 14<sup>TH</sup> IN ASIA

Computer Science  
(CS) Ranking



7<sup>TH</sup>

IN ECONOMICS IN ASIA  
and top 100 worldwide  
in the Tilburg University  
Economics Schools  
Research Ranking

In 2018, the SMU Lee Kong Chian School of Business (LKCSB) was conferred the prestigious Association of MBAs (AMBA) accreditation, reinforcing its global stature as a leading business school. LKCSB is now one of the youngest business schools in the world and the only Singaporean business school to hold the honour of being triple accredited by the Association to Advance Collegiate Schools of Business (AACSB), AMBA and European Quality Improvement System (EQUIS).

Only the top one per cent of business schools worldwide hold the coveted 'triple crown' accreditation, an achievement shared with other elite business schools that include the London Business School in the United Kingdom, IE Business School in Spain and IMD in Switzerland.

In other global rankings by disciplinary areas, SMU's performance has also been laudable. SMU is ranked 1<sup>st</sup> in Asia in accounting research in the Brigham Young University Accounting Research Rankings, 1<sup>st</sup> in Singapore

(3<sup>rd</sup> in Asia) in the University of Texas Dallas Top 100 Worldwide Business School Research Rankings, 7<sup>th</sup> in Asia in Tilburg University's Top 100 Worldwide Economics Schools Research Ranking.

SMU's School of Information Systems is also ranked 14<sup>th</sup> in Asia in the Computer Science ranking.

As a testament to our commitment to social innovation in the higher education landscape, SMU has been accredited by Ashoka, a global non-profit organisation that supports leading social entrepreneurs worldwide, as Asia's first "**Changemaker Campus**". We join the ranks of renowned universities such as Cornell University and Brown University in a list of 41 institutions in total that have earned this status.

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# SMU PEDAGOGICAL FRAMEWORK & GRADUATE LEARNING OUTCOMES



In 2017, SMU's Blue Ribbon Commission for Undergraduate Education (BRC-UG) established a set of SMU Graduate Learning Outcomes (GLOs), which represents the University's highest learning goals and serves as a roadmap and guide to the desired outcomes of your child's holistic development in SMU.

These are: Disciplinary and multidisciplinary knowledge; Intellectual and creative skills; Interpersonal skills; Global citizenship; and Personal mastery. In today's fast-changing world, the GLOs give your child the distinctive SMU-edge to be confident and future-ready to take on the opportunities and challenges ahead.

## SMU GRADUATE LEARNING OUTCOMES

Based on these four desired student learning outcomes, SMU's undergraduate curriculum focuses on the following key principles:

LEVEL 1	LEVEL 2
<b>DISCIPLINARY, MULTIDISCIPLINARY AND INTERDISCIPLINARY KNOWLEDGE</b>	<ul style="list-style-type: none"> <li>a. Disciplinary knowledge</li> <li>b. Multidisciplinary knowledge</li> <li>c. Interdisciplinary knowledge</li> </ul>
<b>INTELLECTUAL AND CREATIVE SKILLS</b>	<ul style="list-style-type: none"> <li>a. Critical thinking &amp; problem solving</li> <li>b. Innovation and enterprising skills</li> </ul>
<b>INTERPERSONAL SKILLS</b>	<ul style="list-style-type: none"> <li>a. Collaboration and leadership</li> <li>b. Communication</li> </ul>
<b>GLOBAL CITIZENSHIP</b>	<ul style="list-style-type: none"> <li>a. Intercultural understanding and sensitivity</li> <li>b. Understanding of the Asian context</li> <li>c. Ethics and social responsibility</li> <li>d. Understanding of sustainability issues</li> </ul>
<b>PERSONAL MASTERY</b>	<ul style="list-style-type: none"> <li>a. Self-directed learning</li> <li>b. Resilience</li> </ul>

## WE ARE HERE TO SUPPORT YOUR CHILD'S JOURNEY OF DISCOVERY

SMU schools, offices, centres and institutes are committed to support your child's journey of discovery, growth and development of the GLOs.

Whether through interactive pedagogy in our academic courses, vibrant co-curricular activities or eye-opening global experiences, our programmes are designed to contribute to your child's holistic mastery of the GLO attributes.

## SMU CO-CURRICULAR TRANSCRIPT

We are pleased to announce that starting with the 2025 graduating cohort, SMU students will receive a Co-Curricular Transcript to officially recognise their learning and growth through participation in SMU's array of experiential learning opportunities. Complementing the academic transcript, the Co-Curricular Transcript documents the co-curricular activities that a graduate has participated in through his/her undergraduate years. More importantly, it offers an insight into the skillsets, aligned to SMU's GLOs, that he/she has developed through participating in these activities.

Our aim is to help students showcase the skillsets and experiences they have gained through their involvement in co-curricular activities, and to be able to craft compelling narratives to prospective employers. This initiative, the first of its kind among local tertiary institutions, is part of SMU's commitment to developing holistic graduates with career-ready skills.

# THE SMU CORE CURRICULUM

## EMBRACING THE FUTURE

Here at SMU, we believe in depth of education and also in breadth by way of rigorous interdisciplinarity. To achieve this, all our students will undertake a Core Curriculum that delivers a common SMU intellectual experience before they go on to specialise in their respective majors. This curriculum is defined by three learning paths: Capabilities, Communities and Civilisations. We believe that broadening the scope of inquiry beyond a specific discipline or field cultivates graduates who are ready to pivot to new professions and ventures when opportunities strike: this is our strategy for future-proofing all our graduates.



### CAPABILITIES

The courses in this pillar impart to our students the skills and competencies necessary for the 21<sup>st</sup> century workplace.



### COMMUNITIES

The courses in this pillar help foster understanding of communities, in particular, the economic, technological and cultural milieus in which they are embedded.



### CIVILISATIONS

The courses in this pillar help students understand their role as global citizens in confronting the challenges that humanity faces.

An exciting lineup that your child can look forward to in his/her SMU journey:

## REFLECTING ON THE BIG QUESTIONS

Under the Civilisations pillar, Big Questions is one of the major features of the SMU Core Curriculum.

We introduced the Big Questions course to encourage students to think broadly across disciplines and outside the confines of traditional boxes. Your child will be encouraged to tackle life's major issues on an annual theme like poverty, suffering, war and globalisation. These reflections help students deepen their understanding and knowledge of the world, cultivate cultural and emotional intelligence and develop hard, soft and heart skills necessary for their future careers.

The Big Questions theme for Academic Year (AY) 2023/2024 is Happiness and Suffering, where students will explore this foundational duality of the human experience from a variety of disciplinary perspectives. Through the theories and lessons covered in this course, students will learn how to critically assess the degree to which a variety of human activities facilitate happiness or suffering, demonstrate critical self-awareness of their own efforts at promoting happiness and suffering, as well as develop the ability to articulate steps they can take to enhance these efforts.

To supplement their classroom experience, students also get to participate in interactive lectures delivered by distinguished guest speakers that are framed around the Big Questions theme. A highlight that students can look forward to in the first term of AY 2023/2024 is the opportunity to hear from esteemed economist Dr Jeffrey Sachs, who currently serves as University Professor and Director of the Center for Sustainable Development at Columbia University, as well as President of the UN Sustainable Development Solutions Network.

## INTRODUCTION OF NEW COURSES

As part of our continuous efforts to broaden and deepen the scope of SMU's undergraduate education, new and carefully curated courses are added to the Core Curriculum regularly. In AY 2023/2024, the Core Curriculum will incorporate a range of courses that address subjects related to SMU's strategic priorities of digital transformation, sustainable living, and growth in Asia. These include, but are not limited to, *Information Technology Policy, Law and Regulations; Governing for Sustainable Futures and Japanese/Korean/Thai for Business*. These courses aim to equip students with the necessary knowledge and skillsets to tackle the challenges of the rapidly-evolving global landscape, particularly in emerging fields and disciplines.

## MOULDING GRADUATES WHO WILL THRIVE AND EXCEL

The distinctive hallmark of our Core Curriculum lies in its multi-disciplinary and multi-modal approach. Our students can expect exposure to the world's thought leaders, an interactive learning experience, faculty-student discussions and peer-to-peer exchange of ideas. They will also learn experientially as they solve real-world problems with mentorship from faculty and industry experts. Broad-based and multi-disciplinary, the Core Curriculum will provide your child with a holistic and integrative education to develop the competencies and values they will need for the 21<sup>st</sup> century.



## MORE GENERALLY, BEYOND THE CORE CURRICULUM, WHAT SETS SMU GRADUATES APART?

SMU's holistic education has been designed to produce graduates who are independent, dependable, able to think both broadly and deeply, and create value wherever they are placed.

### SMU GRADUATE IDENTITIES: MEANINGFUL IMPACT BY GRADUATES WHO

- Have an independent mind
- Create value at home and abroad
- Think deeply and broadly
- Are dependable in deeds

Based on these four desired student learning outcomes, SMU's undergraduate curriculum focuses on the following key principles:

**BREADTH AND DEPTH** – We maintain the key value proposition of providing a broad-based education that does not compromise disciplinary depth;

**FLEXIBILITY AND CHOICE** – We provide your child the choice for flexible self-directed learning, be it towards greater disciplinary depth or multi-disciplinary breadth;

**COHERENCE** – We establish associations across curricular components. This helps your child understand the purpose and value of SMU's Core Curriculum;

**COMMON EXPERIENCE** – We offer a shared intellectual experience upon which students may converse and share;

**MULTI-DISCIPLINARY CLASSROOM** – We provide your child opportunities for cross-disciplinary collaboration and learning from the unique disciplinary perspectives of his/her peers.

To find out more about the Core Curriculum, watch lectures delivered by our renowned faculty and peruse our course offerings, please scan:



## THE SMU DIFFERENCE



### GUARANTEED 2<sup>ND</sup> MAJOR

Your child will be able to choose from over 300 double degree and second major combinations to enhance their educational journey. And if that's not enough, we recently launched a new Individualised Second Major which allows students to design their own second major!



### ENRICHING INTERNSHIP OPPORTUNITIES

Internships give our students the opportunity to gauge their interests and aptitude through the different industries that they can try out. Your child will complete at least one internship before graduation.



### 100% GLOBAL EXPOSURE

At SMU, we aspire to have 100% of our students embark on at least one global exposure experience before graduating to nurture global citizenship and global readiness. Given the ample opportunities at SMU, many students go on to complete more than one global exposure activity, whether through an international internship, overseas community service programme, study mission, summer school, and so on. Your child will also have the opportunity to embark on an overseas semester exchange at one of over 220 universities spanning 167 cities in 45 countries.



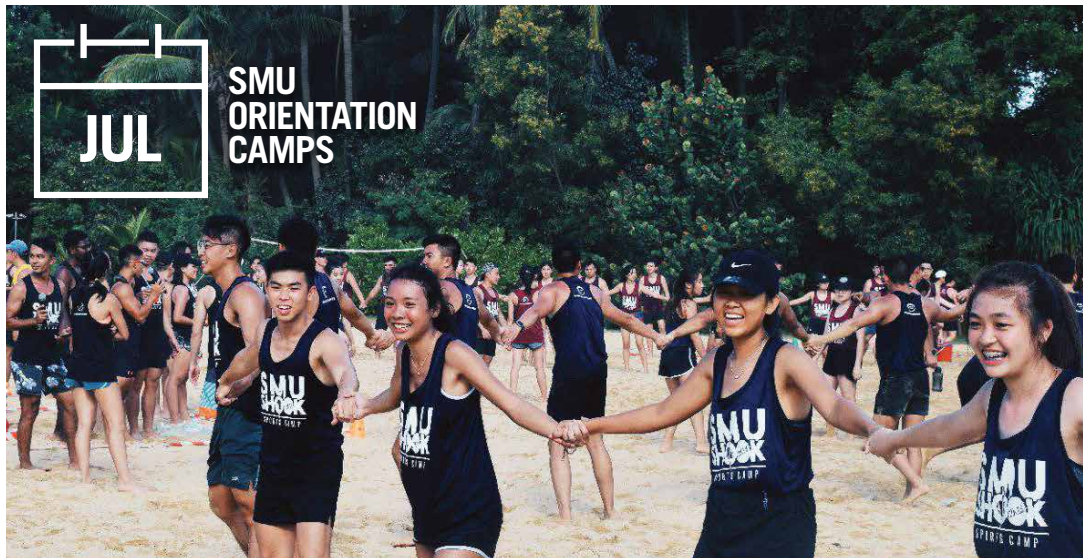
### GIVING BACK THROUGH COMMUNITY SERVICE

As part of our efforts to inculcate social responsibility in our students, your child will be required to complete at least 80 hours of community service work. On average, our students serve 121 hours in the community before they graduate.

# KEY PARENT INFORMATION



# THE SMU ACADEMIC CALENDAR – AT A GLANCE



# THE SMU ACADEMIC YEAR – AT A GLANCE

## How You Can Support Your Child

### NEW BEGINNINGS AT SMU: SEMESTER 1

Congratulations! Your child is now an officially matriculated SMU student and will soon begin an unforgettable undergraduate journey with us!

Entering a new phase in life can be daunting, and your child will probably feel excited and a little apprehensive as he/she begins making new memories at SMU.

With the right emotional support however, we are certain he/she will learn to adapt to a new environment, embrace this enriching and exciting chapter in life, and rise above challenges with confidence – crucially during these uncertain and unpredictable times.

### All that information!

There will undoubtedly be a mountain of information about SMU, academic and student life for both you and your child to digest. But things will fall into place and your child will soon be able to confidently grasp and piece together the different aspects of university life to create his/her unique SMU story.

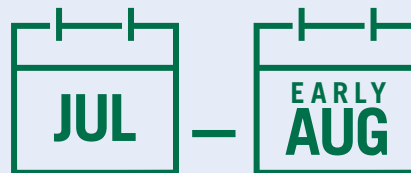
#### GETTING STARTED

The Student Services Hub is SMU's one-stop student centre and its website contains a wealth of information for freshmen. Familiarise yourself with the resources found there, so that you will be able to direct your child to appropriate channels of assistance.

To find out more, please scan:



Prior to the start of the semester, your child would have received his/her SMU login ID and password. Remind him/her to activate his/her SMU email account to receive updates on the University's orientation activities.



### ORIENTATION ACTIVITIES

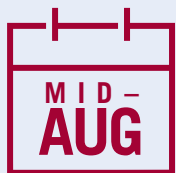
SMU Freshmen Orientation will take place over several runs in July and early August – just before the academic calendar begins – and is a rite of passage event for all SMU freshmen. The event comprises physical and mental challenges, games, quizzes as well as creative experiential exercises to specially introduce freshmen to SMU and its surrounds. This themed camp will allow your child to meet other freshmen, make friends, and prepare him/her for SMU life. Do encourage your child to take part in SMU Freshmen Orientation!

### Administrative briefings

There will be briefings by the Student Services Hub and various school offices on their administrative functions, as well as introductions to online student platforms like OASIS and eLearn where students can bid for modules, sign up for workshops or look out for internship placements and community service projects to join. Students will also be introduced to other important physical on-campus resources like the libraries, study areas, recreational and sports areas, the university's counselling centre, campus clinic, bookshops and eateries.

### Especially for freshmen

Apart from the various orientation camps, there will also be a fair to introduce SMU's nearly 150 CCA clubs to students. Called VIVACE, this widely anticipated event for all students is a celebratory showcase of SMU's much talked about vibrant student life scene. There will be dances, musical performances, sports demonstrations, among many other activities, to entice freshmen to join SMU's various CCA clubs. This carnival will take place on 10 and 11 August, just before the new academic semester begins!



## WELCOME TO UNIVERSITY!

For freshmen, the first semester at SMU will be an eye-opener to university life. On top of classes, assignments, socialising and adapting to an energetic new pulse, they will be quickly introduced to SMU's many exciting out-of-classroom offerings, such as annual sports and adventure events, community service and charity activities, campus art showcases, student leadership seminars and workshops, as well as cultural fiestas organised by international student clubs. One of the more diverse and colourful events that takes place around the middle of the first semester is the SMU Arts Festival – one of the University's much loved signature events, with sterling performances ranging from song, music and dance, to visual, media and literary art showcases. Do encourage your child to actively take part or attend these artistic showcases put up especially for the SMU community!

## Mid-term break

Students will be mid-way through their academic terms by September. There will be a week-long break in October which students normally spend preparing for presentations or catching up on assignments before moving into the second half of the semester.

## Managing time

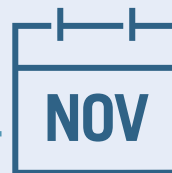
As study workload increases, students will learn to manage their time between studies, CCAs, and their social lives. Spend time communicating with your child to find out how he/she is coping. For freshmen, this will be their first-time juggling studies, various aspects of university life, and time with their family and friends.

School libraries will begin to fill up as revisions begin. Advise your child to take regular short breaks or engage in non-academic activities in between revision. Research has proven that short periods of rest, relaxation or even exercise between studies can improve focus and boost concentration levels. Students should practise this even as assignment deadlines or examination periods draw closer.

## Helpful resources

If the stress of undergraduate life becomes a little too overwhelming and talking to your child may not completely solve issues, direct them to the various help avenues we have available at SMU. We have resources for guidance, advice, and information – either online, or via the various Schools, Student Services Hub, Mrs Wong Kwok Leong Student Wellness Centre and our Student Care Officers.

Take note of important contact information in this handbook to help your child during his/her time in SMU.



## SEMESTER 1 EXAMINATIONS AND YEAR-END HOLIDAYS

As the examination period looms, students may inevitably feel more stress due to mounting revisions. Be observant and spend some time keeping an emotional pulse on your child. Be there for them should they need a listening ear. Encourage your child to be proactive in reaching out for help, sharing his/her concerns or worries with you (or friends, if they are more comfortable). It is crucial that you let them know that there are ready avenues for them to talk if they need to. Whatever it is, be supportive of their academic progress without focusing excessively on grades.

## After examinations

When examinations are over, let your child de-stress or reward themselves in their own ways. Some may go on short breaks with close friends, spend more time resting at home, or pursue hobbies. Examinations are taxing and take a toll on your child's physical, mental, and psychological well-being.

First-year students may embark on community service projects during the year-end holidays, while second-year students may choose to participate in study missions. Walk through these possible options to help them set goals and plan their study and holiday seasons while in SMU.

# THE SMU ACADEMIC YEAR – AT A GLANCE

## How You Can Support Your Child



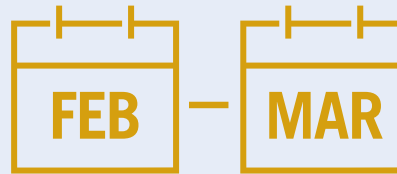
### BACK TO SCHOOL: SEMESTER 2

The beginning of a new year marks the start of the second academic semester. As much as students may lament the end of holidays, they will anticipate the fresh new term, meeting friends and getting back to university life. When freshmen regain their undergraduate groove, topics like grades, GPAs, module-bidding, managing projects, group mates and even relationships will become apparent.

The beginning of Semester 2 is also when SMU celebrates its birthday, typically held at the end of January or early February. Also known as SMU Patron's Day, the event features a host of activities, such as games, contests, a food and fun fair and live performances. Many of these activities are open to the public as well.

### Working with peers

As the semester progresses, students will be exposed to a variety of group dynamics as they participate in project work and CCAs. Some may start to experience conflicts, or competition – whether academic or otherwise. Whatever they may face, do continue to reassure them that this is part and parcel of university life – and life in general.



### EMBRACE STUDENT LIFE

Your child would have settled comfortably into SMU by Semester 2. Encourage him/her to explore the different aspects of SMU's vibrant student life scene. Reinforce the fact that university life comprises so much more, aside from books and studying.

### Step up, take part

Your child should seize the many learning opportunities available, sign up for entrepreneurship talks, take part in workshops or seminars that span various fields of interest, engage in out-of-classroom activities like community service and ad-hoc student projects, or work with staff mentors to organise university events. Again, encourage your child to participate actively in the many arts, sports or student leadership events organised by his/her school or the Office of the Dean of Students. The wealth of co-curricular experiences are essential elements of SMU's holistic and unique undergraduate education.



## ACADEMIC YEAR-END EXAMINATIONS

As the examination period approaches once more, remind your child to look after his/her physical and mental well-being.

### Take a breather

While studying and revising should be the focus during this time, do ensure your child gets adequate rest, eats meals and takes regular breaks. Even during intensive study, students should set aside time to do wholesome activities to allow them to unwind and relax.

If coping with the rigours of university life is an issue, there are resources that your child, or you, can turn to as outlined previously. Keep in mind though that everyone's coping mechanism differs, but you will need to pay attention to your child's specific habits, behaviours or emotional needs.



## END OF ACADEMIC YEAR BREAK

The three-month mid-year holiday season/end-of-academic-year holidays is known as the Summer Break within the SMU community.

After celebrating the end of examinations, students should make a conscious effort to remind themselves that following a well-deserved rest period, the long Summer Break should not be wasted.

### Level-up the holidays

Students can enroll for summer courses, and take the opportunity to upskill or continue learning experientially through SMU's many co-curricular offerings such as event management, community service involvement or internship participation, among many others.

By the time an SMU student graduates, he/she would have gone on an average of two to six internship placements, aside from being involved in at least 80 hours of community service and other exciting CCAs.

Employers today do look beyond paper qualifications and take notice of graduates with well-balanced and enriched student experiences. SMU recently launched the Co-Curricular Transcript which will complement the academic transcript of all SMU graduates from the 2025 graduating cohort. The Co-Curricular Transcript is the University's official endorsed summary of students' CCA participation and experiential learning – something which our students have actively been involved in through the years – so that employers may have a better insight on their potential hire's CCA experiences and skillsets gained.

Advise your child to check their online student portals for updates on various placements or other learning opportunities.

Finally, students can also sign up to be the following year's orientation camp facilitators or join organising committees for upcoming events. These committees work through the Summer Break to make sure that the next batch of freshmen will gain an equally enriching and memorable first year at SMU!

# Welcome SMU Parent!

## PARENT RESOURCES – AT A GLANCE

Parental support is crucial as your child enters university. Among the many ways you can support your child is by empowering him/her to make decisions as he/she journeys through SMU. This is key to your child's personal development.

We encourage you to look through the information we have put together in this guidebook so that you can advise your child when the need arises. SMU highly values our partnership with parents; it is through this partnership that the full potential of your child will be realised.

We hope you will stay connected with us, tap on our resources and reach out to us should you need to.

**PARENTS' GUIDE** – This guide is meant to support and guide you through your child's SMU journey.

**SUGGESTED READINGS** – Adjustments to a new life at SMU can result in some level of stress and anxiety at home. As such, we have curated a variety of helpful books to aid with this transition:

- Your Freshman is Off to College: A Month-by-Month Guide to the First Year (Hazard and Carter)
- The Parents' Survival Guide to Freshman Year of College (Borden, Burlinson and Kearns)
- Letting Go: A Parents' Guide to Understanding the College Years (Coburn & Treeger)
- When Your Kid Goes to College: A Parents' Survival Guide (Barkin)
- You're On Your Own (But I'm Here if You Need Me): Mentoring Your Child During the College Years (Savage)
- Success and Sanity of the College Campus: A Guide for Parents (Trevouledes and Grieger)
- A Father's Letters to His College Daughters (Courtier)
- Don't Tell Me What to Do, Just Send Money: The Essential Parenting Guide to the College Years (Johnson & Schelhas-Miller)

### STAY CONNECTED WITH US!

SMU is a globally connected institution with many resources for both you and your child. Being an informed parent is a great way for you to support your child's SMU journey. Stay connected with what we are doing. For more details, please scan:





# TUITION FEES

Your child's university tuition fees are heavily subsidised by the Singapore Government. We guarantee that fees will remain unchanged with our fixed fee model, throughout the normal duration of study (four years) at SMU. Students who receive a Tuition Grant are able to pay subsidised tuition fees for their course of study.

## Annual Tuition Fees for AY 2023/24 Entering Freshmen (Regular Term 1 and Term 2)

Undergraduate programme	Annual subsidised fees payable by Singapore Citizens*	Annual subsidised fees payable by Singapore Permanent Residents*	Annual subsidised fees payable by International Students (inclusive of 8% GST)#	Annual non-subsidised fees (inclusive of 8% GST)#
<ul style="list-style-type: none"> <li>• Accountancy</li> <li>• Business Management</li> <li>• Integrative Studies (Individualised Major)</li> <li>• Science (Economics)</li> <li>• Science (Computing &amp; Law)</li> <li>• Science (Computer Science)</li> <li>• Science (Software Engineering) WSdeg</li> <li>• Science (Information Systems)</li> <li>• Social Sciences</li> </ul>	\$S11,500	\$S16,050	\$S24,850	\$S45,600
<ul style="list-style-type: none"> <li>• Law</li> </ul>	\$S12,700	\$S17,750	\$S27,400	\$S49,950

\* The subsidised fees for Singapore Citizens and Singapore Permanent Residents shown are without GST which is separately subsidised by the Singapore Government.

# The subsidised fees for International Students and non-subsidised fees are inclusive of GST. (The prevailing GST rate is 8% with effect from 1st January 2023 and from 1st January 2024, the fee payable will change when GST rate increases to 9%).

For tuition fees financing schemes, please scan:



# FINANCIAL SUPPORT

No deserving and qualified student will be denied an SMU education. Find out more about the range of bursaries and financial aid schemes available for students, and use the online Student Financial Needs Calculator to check your child's eligibility.

- Tuition Fee Loans/Subsidies
- Educational Loans
- Computer/Notebook Loans
- Study Abroad Loans
- Bursaries
- Grants (Emergencies)
- Grants/Scholarships/Subsidies (Global Exposure)
- Grants/Subsidies (Other Student Activities)
- Book Allowances

## PAYMENT MODES

Your child may make payment for his/her tuition fees via **Interbank GIRO\*** or **online debit/credit card (Visa and Mastercard)** with reference to the Statement of Account (available for viewing on SMU's student portal OASIS <http://oasis.smu.edu.sg>).

\*Only ORIGINAL SIGNED COPY of the completed GIRO application forms received by 27 July 2023 would be sent to the bank for processing. The bank's turnaround time could take up to 60 days. Kindly make alternative payment arrangements for Term 1 fee payment if your GIRO application status is not yet "Approved". Students can check via OASIS for the Paying Bank status before GIRO deduction dates.

For GIRO application forms received after 27 July 2023, the processing might not be in time for GIRO deduction for Term 1 fees. Please make payments via alternative methods. <https://matriculation.smu.edu.sg/2023/payment-mode>

Please note that outstanding fees must be paid within 30 days from the bill date, which is approximately two weeks after the start of the term. Penalties may be imposed for late payment, so please ensure timely payment to avoid any inconvenience.

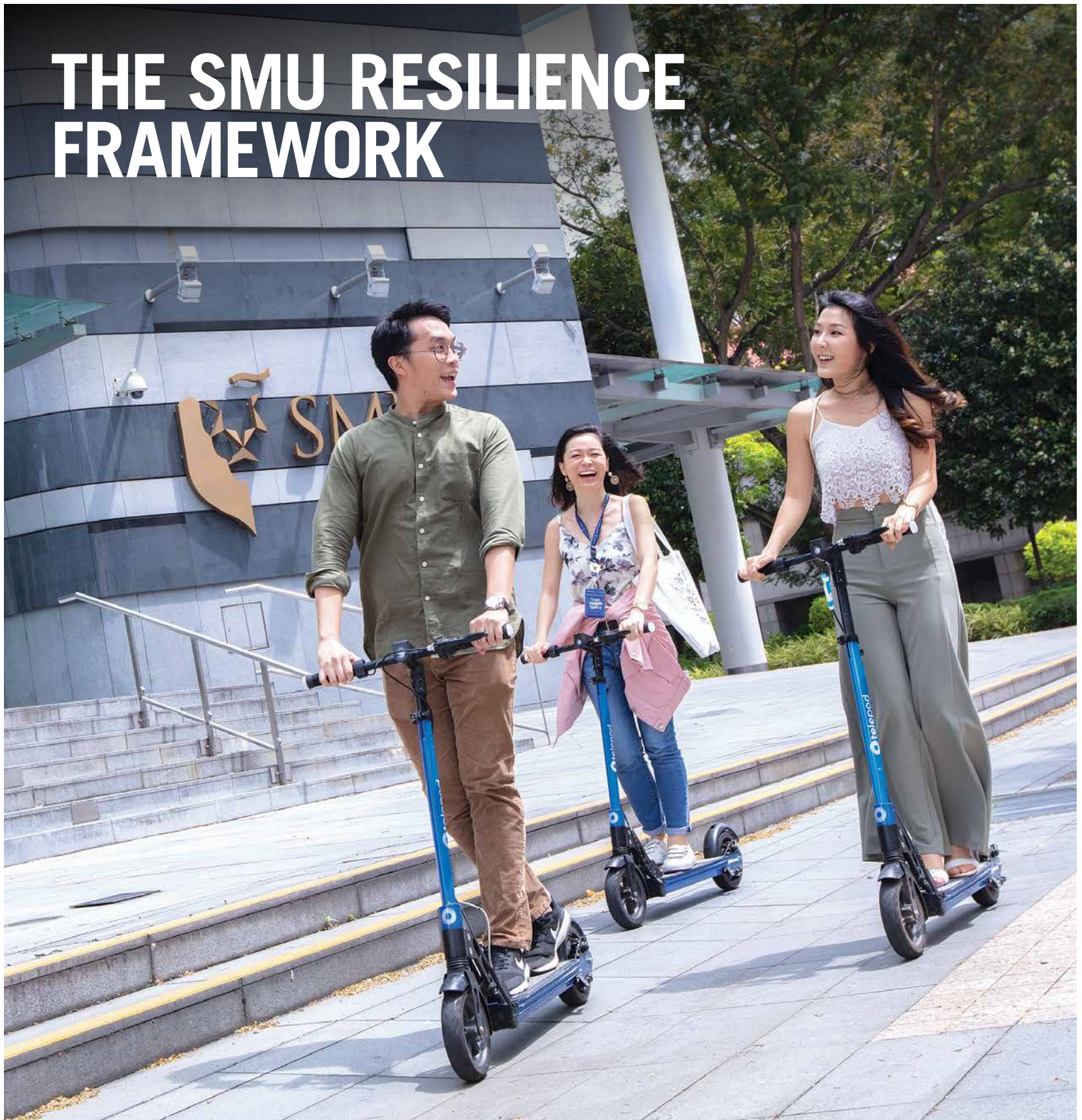
If your child has applied for GIRO, please be aware that the GIRO deductions will take place around 1 month after the start of the school term. The deductions will be for the current term's outstanding fees only. Rest assured that your child will not be penalised as long as their GIRO application has been approved, and they can check the status of their application by logging onto OASIS.

For more information on payment modes, please visit <https://matriculation.smu.edu.sg/2023/payment-mode>

To apply for financial assistance, please scan:



# THE SMU RESILIENCE FRAMEWORK

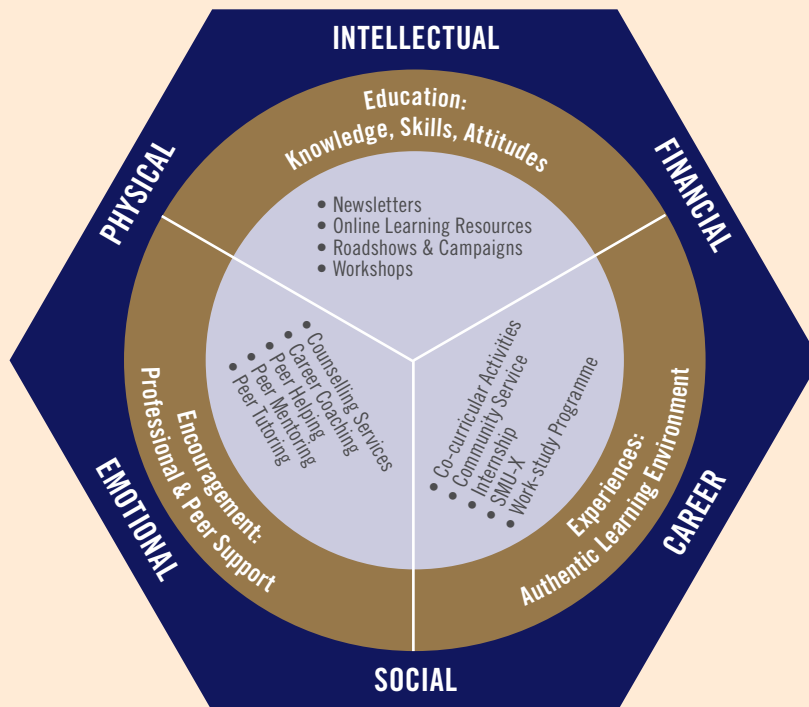


At SMU, we adopt a whole-of-university approach towards overall student wellness through developing the skill of resilience in our students. This is a proactive approach towards supporting our students' mental health. Instead of waiting to react to problems, we aim to promote a more positive, proactive culture that prioritises students' social and emotional health. By doing so, the University not only increases the likelihood of student success, but also helps students find their footing to thrive and succeed in an ever-changing and increasingly unpredictable world.

As such, the SMU Resilience Framework has been adopted as an approach in health promotion where students are empowered to take charge of their own wellbeing; and the focus is on fostering holistic wellbeing instead of just mental health per se. The SMU Resilience Framework (see Fig. 1) aims to build students' resilience in six inter-related dimensions of wellness –

Physical, Intellectual, Social, Emotional, Career and Financial - through the three-pronged approach of:

- **Education** (imparting knowledge and skills – to both staff and students, and shaping attitudes),
- **Encouragement** (providing professional and peer support through various platforms) and;
- **Experiences** (broadening students' emotional and psychological horizons through authentic learning environments).



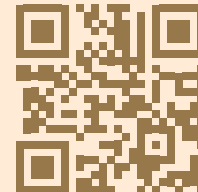
**THE SMU RESILIENCE FRAMEWORK DIAGRAM**

The SMU Resilience Framework is premised on the belief that people can learn to “bounce back”. Life will inevitably present its challenges - big and small, expected and unexpected. The ability to bounce back is a critical life skill for students during the university years and beyond. The SMU Resilience Framework seeks to develop the Physical, Intellectual, Financial, Career, Social and Emotional aspects of resilience in our students by providing them with Education, Encouragement and Experiences that can

be used to navigate life's challenges, so that students can be empowered to not just learn from, but more importantly grow from challenging situations.

At SMU, we build resilience together because our students' mental wellbeing matters.

For more information, please scan:



# STUDENT SUPPORT AND WELLBEING SERVICES



# STUDENT SERVICES HUB

The Student Services Hub (SSH), located at Basement 1 Concourse of SMU Li Ka Shing Library, is the University's one-stop resource, knowledge and student services centre. Here at SSH, your child will be able to conveniently complete his/her university transactions, obtain information on SMU, our programmes, policies, or just about any other student-related issue.

We have specially developed a student-centric model to deliver accurate and efficient student-related services in a comfortable and supportive environment. Our friendly student peer advisors are on hand to provide students with first level assistance in navigating through various transactions, resources and services. Additionally, our counter service staff are trained to handle more complex enquiries and transactions.

You may also be delighted to know that SSH offers a series of empowering workshops known as the THRIVE Programme to support your child and make his/her SMU journey successful. Do encourage your child to attend the complimentary workshops which promote active lifelong learning in today's uncertain and complex world.



## STUDENT SERVICES HUB'S OPERATING HOURS:

Mondays – Fridays  
10am – 1pm  
2.30pm – 5pm  
(excluding public holidays)

Meanwhile, we still continue to serve you online, and can be reached at [SSHelps@smu.edu.sg](mailto:SSHelps@smu.edu.sg).

\*Please visit our website for updates to our operating hours.



## VISIT US AT: LI KA SHING LIBRARY

70 Stamford Road #B1-38,  
Singapore 178901  
Tel: +65 6828 9696  
Email: [sshelps@smu.edu.sg](mailto:sshelps@smu.edu.sg)

# STUDENT CARE AND SUPPORT SERVICES

To support students in achieving their potential and academic success, SMU is committed to building a resilient community by providing support and assistance to students and promoting students' holistic wellbeing. In SMU, there are dedicated Student Care Officers who actively engage with students to help address stressors (e.g. transition challenges) and develop their ability to make choices towards a more successful life.

Student Care Officers are involved with the operationalisation of the SMU Resilience Framework, such as planning and executing wellbeing initiatives and early intervention measures including education, prevention and outreach programmes.

## WELLNESS SERVICES

Your child's wellbeing is of priority to us. We endeavour to support our students through difficult personal and academic issues that they may face through the course of their educational journey at SMU.

**Mrs Wong Kwok Leong Student Wellness Centre** is a dedicated hub that provides holistic support to our students by offering them a safe space to explore and manage their overall wellbeing. We have a team of committed counsellors to attend to the needs of the students by organising individual or group counselling sessions, seminars and workshops.

We augment the help that our counsellors give to our students by partnering them with SMU Peer Helpers. These are a group of undergraduates who have been trained in basic helping skills to offer emotional support and listening ears to those students who may be experiencing emotional or personal challenges.

We invite you to partner with us in looking out for signs of distress in your child through his/her university life. Should any form of assistance in the area of wellness be required, do encourage your child to contact the Centre for a confidential and free-of-charge appointment. It is assuring to know that someone is available to walk through challenging periods with you.

For Student Care and Support:  
Email: [studentcare@smu.edu.sg](mailto:studentcare@smu.edu.sg)



### **MRS WONG KWOK LEONG STUDENT WELLNESS CENTRE'S OPERATING HOURS:**

Mondays – Fridays,  
9am – 5.30pm  
Tel: +65 6828 0786

### **For Counselling support:**

Email: [counselling@smu.edu.sg](mailto:counselling@smu.edu.sg)  
Online Appointment Booking: [https://  
booking.smu.edu.sg/wklswc](https://booking.smu.edu.sg/wklswc)

### **For Disability support:**

Email: [dss@smu.edu.sg](mailto:dss@smu.edu.sg)



# DISABILITY SUPPORT SERVICES

At SMU, we strive to build an inclusive learning community. SMU is committed to making our campus accessible and promoting equality of opportunity for persons with disabilities. The Disability Support Services (DSS) team provides advice, facilities and support for our students with disabilities.

These include:

- Academic accommodations
- Assistive technology
- Accessible course materials
- Assistance to access campus services and facilities
- Orientation and mobility training
- Student assistants

Students can write to [dss@smu.edu.sg](mailto:dss@smu.edu.sg) to request for disability support, and discuss their accessibility needs.

## VOICES@SMU

SMU endeavours to provide a safe study and work environment for all members of our community. We believe that everyone has the right to feel secure, protected and respected within SMU.

Voices@SMU is a unit that resides within Student Services Hub (SSH) which assists and supports students (regardless of gender) who have been affected by harassment, bullying or discrimination – including cases of sexual harassment or sexual assault.

As the designated central point of contact for such cases, Voices@SMU gives students (both the reporting or accused parties) a safe space to be heard. Our staff also work closely with SMU's counsellors from Mrs Wong Kwok Leong Student Wellness Centre, and other relevant departments within the University, to guide students in exploring the support and reporting options available to them.

All matters brought to the unit's attention are treated with the utmost confidentiality.

Email [Voices@smu.edu.sg](mailto:Voices@smu.edu.sg) for more information, or to report harassment or violence cases.

To learn more about our services and campus accessibility, please scan:



### FOR URGENT OR EMERGENCY SITUATIONS:

Do contact SMU's Campus Security (6828 0343), or inform the Singapore Police (999) immediately.

To learn more about our Voices@SMU services, please scan:



# STUDENT INSURANCE SCHEMES

SMU provides basic medical and travel insurance coverage for all students. These are compulsory schemes with no opt-out option. For parents wanting increased levels of benefits and/or more benefits, you may, at your own discretion, consider purchasing additional insurance policies for higher and/or additional coverage for your child.

## MEDICAL INSURANCE – BY INCOME

Here's a quick glance at the benefits of each medical insurance plan:

### GROUP OUTPATIENT PRIMARY CARE (GP)

- As charged for consultation and standard medicine
- Show your e-card at panel clinics for cashless visit
- Covers treatment at polyclinics
- Covers non-panel clinics up to \$30 per visit and 2 visits per policy year
- Covers A&E treatment up to \$150
- Access to telemedicine services in the panel

### GROUP OUTPATIENT SPECIALIST CARE (SP)

- Covers treatment by a Specialist (referral by GP required) in a Government Restructured Hospital SOC\*
- Includes outpatient mental health treatment
- Up to \$1,000 per policy year

### GROUP HOSPITAL & SURGICAL (GHS)

- Covers local students up to B2 ward with sub-limits per stay
- Covers international students up to B1 ward and \$30,000 per policy year
- Covers hospitalisation/surgery expenses incurred in a Government Restructured Hospital/SOC\* including:
  - Alexandra Hospital
  - Changi General Hospital
  - Institute of Mental Health
  - Khoo Teck Puat Hospital
  - KK Women's and Children's Hospital
  - National University Hospital
  - Tan Tock Seng Hospital
  - Ng Teng Fong General Hospital
  - Sengkang General Hospital
  - Singapore General Hospital
- Covers inpatient treatment at Singapore Government Community Hospitals, subject to policy limits [up to 60 days and \$10,000 per policy year, including treatment for Covid-19 – this applies to international students only; local students are covered up to the B2 limits like regular hospitals]

### GROUP PERSONAL ACCIDENT (GPA)

- Covers bodily injuries caused solely by accident
- Up to \$5,000 per accident for outpatient and inpatient medical expenses
- Treatment by physiotherapist/chiropractor (referral by GP required) and TCM up to sub-limit of \$1,500
- \$35,000 for accidental death
- Up to \$52,500 for permanent disablement
- Worldwide coverage

\*SOC – Specialist Outpatient Clinic



As part of our care for the environment, all students can access and file their claims via the Groupcare@Income Mobile App or Portal at their convenience, within 30 days from date of treatment.

## GROUPCARE@INCOME MOBILE APP & PORTAL

1. Your child may download the “Groupcare@Income” app from the **Apple App Store** or **Google Play Store** using his/her mobile phone\*.
2. Or log in\* via the “**Groupcare@Income**” portal.

App users can:

- View e-card (for cashless visit at panel GP clinics)
- View list of panel GP clinics
- Submit claims
- Track claims status
- Apply for Letter of Guarantee
- Submit queries via an online chat service

This page provides a summary of benefits only. Coverage is subject to Income's policy terms and conditions.

\*First-time users will need to register before using the app or portal.



### ANY QUERIES?

Contact Income representative, MYCG  
Email: [smu@mycg.com.sg](mailto:smu@mycg.com.sg)  
Hotline: +65 8118 6924 (office)  
+65 9762 2062 (Loh May Yee)  
24hr medical emergency hotline:  
+65 9336 0159

Find out more about the medical insurance at:



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## TRAVEL INSURANCE – BY STARR INSURANCE

With the introduction of the Global Exposure Initiative, we expect all students to travel on an SMU-sanctioned trip at least once during their time in SMU.

To support this exciting initiative, SMU provides all SMU students with travel insurance coverage during these SMU-sanctioned trips. Students on official overseas trips have round-the-clock access to International SOS (ISOS), which provides global assistance on security, medical and personal issues, such as loss of passport and medical prescription.

Your child is covered up to a maximum 60 consecutive or accumulated days of personal deviation immediately before, and/or immediately after an authorised trip, and within the applicable territorial limits that the insured is covered. Any personal vacation taken during the official SMU student trip period will be covered, and will not form part of the 60 days allowed for personal deviation.



### ANY QUERIES?

Email: [info@honanbenefits.com](mailto:info@honanbenefits.com)  
Hotline: 800-1206683  
ISOS' 24hr Alarm Centre:  
+65 6338 7800

To find out more about travel insurance, please scan:



# OUR LIBRARIES AND FACILITIES

SMU Libraries provide services through its two libraries, Li Ka Shing Library and Kwa Geok Choo Law Library and online via various web-based services. Both libraries provide digital resources and innovative learning spaces to support students' learning, research and community activities. Expert librarians are on hand in the libraries as well as virtually to guide students on how to do research and provide consultations.

Our students love the facilities at the SMU Libraries. As one of the preferred spaces for studying, there is always a buzz of students using the variety of learning spaces and 24/7 Learning Commons for individual and collaborative learning.

## LI KA SHING LIBRARY

Centrally located on campus, students from across SMU enjoy facilities such as the Investment Studio, a dedicated space where they can utilise financial-industry databases such as Bloomberg, EIKON, Capital IQ and WIND, self-service stations and learning booths with LCD panels. Here, students can find inspiration from the art@level4 collection, a selection of local and regional art.

## KWA GEOK CHOO LAW LIBRARY

The Yong Pung How School of Law houses the Kwa Geok Choo Law Library, which is specially designed for law students but is open to other students too. This library focuses on special collections in commercial law, dispute resolution and ASEAN law, amongst other areas.



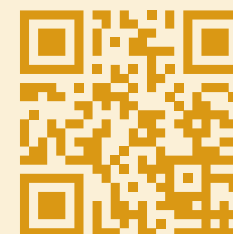
### VISIT US AT: LI KA SHING LIBRARY

70 Stamford Road,  
Singapore 178901

### KWA GEOK CHOO LAW LIBRARY

55 Armenian Street,  
Singapore 179943

For virtual tour, please scan:



## STUDENT SPACES, FACILITIES AND F&B OUTLETS

SMU boasts a variety of study and co-curricular spaces on campus. These are exclusively for use by SMU matriculated students, exchange students, bridging students, as well as staff and faculty.

Most arts and sports facilities like the Arts and Cultural Centre, Music and Drama Lab, dance studios, TV and radio production studio (managed exclusively by SMU Broadcast & Entertainment), basement studio and SMU Gymnasium are located at the SMU Basement Concourse and the vicinity, while the swimming pool and sports hall are located at the SMU Administration Building.

Students can book study rooms for project discussions and presentations, while certain arts and sports spaces are reserved for bookings by CCA clubs for co-curricular purposes. SMU Alumni can also opt to be members of the SMU Gymnasium.

Students may be required to present their SMU Student Pass to access some of these spaces and facilities or to validate their identities.

SMU has a running track located at Campus Green, which is open to the public. There are also a number of F&B outlets – including a foodcourt - scattered throughout campus, which are open to students and the public.

# ACCOMMODATION

Prinsep Street Residence (PSR) provides a home away from home for your child studying at SMU. Located within walking distance to SMU and situated in the heart of the city, it is accessible across Singapore via various modes of public transportation.

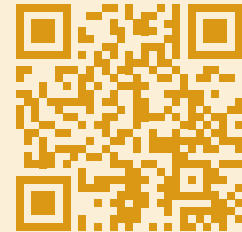
PSR will provide your child with the unique experience of living with fellow students in a safe environment just steps away from the main SMU campus, allowing them to learn independence while making life-long connections. While it is a gated community, PSR is designed with open spaces of living to facilitate interactions that allow residents to co-live, co-work and co-learn with their colleagues from diverse backgrounds and talents.

The accommodations enable students to retain individual privacy in single bedrooms – all in a clean, modern and self-sufficient apartment. SMU follows strict MOH guidelines on safe-distancing measures as well as testing to maintain the health and wellbeing of our students.

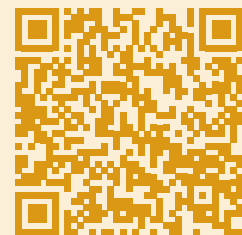
As a PSR resident, your child will have the freedom to live on their own, adapt and grow, as well as participate in specially curated academic programmes, social events, and community projects. PSR's proximity to community partners, volunteer organisations, educational and public institutions provide an opportunity for your child to embark on entrepreneurial or community service projects. Doing so will cultivate leadership and communication skills, and the value of working collaboratively in teams. With PSR's support, he or she can also pursue their varied passions in a group setting with a diverse community of peers. Our residences aim to serve as a springboard for their innovation and business ideas to the larger SMU community. This synthesis of academic learning, entrepreneurship, community engagement and social responsibility, which SMU so strongly advocates, will hone your child into an all-rounded and competent young adult and citizen.

\*PSR accommodation is for full-time SMU undergraduates only.

To find out more about PSR,  
please scan:



To find out more about our other  
student accommodation, please scan:





# CAREER SERVICES

SMU weaves career preparation intricately into the educational journey of our students.

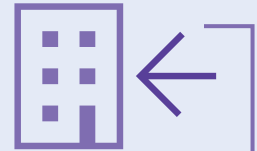
The Dato' Kho Hui Meng Career Centre (DKHMCC) facilitates this objective through partnerships with leading business organisations for your child's career success. The Centre develops programmes and hosts activities to groom students for the professional world and these include:

**RECRUITMENT & INDUSTRY TALKS** – The Centre regularly hosts recruitment talks by companies keen to recruit our students for internships and graduate roles. Industry leaders and practitioners are often invited to lecture and share their experiences to deepen your child's understanding of different career paths.

**INTERNSHIPS** – The Centre facilitates internships through its wide network of employers across different industries to maximise your child's opportunities and allow them to gauge their interest and aptitude while experiencing work culture before graduation. You may be interested to know that most of our students embark on two to six internships during the course of their studies at SMU. Starting AY 2019-2020, one Course Unit (CU) will be awarded to students (excluding students in the Bachelor of Laws programme) upon successful completion of internship requirements. For students in the Bachelor of Laws programme, internship is a non-credit bearing graduation requirement.

**FINISHING TOUCH** – This mandatory programme imbues important points on discovering one's personality type and preferences to allow students to assess their suitability to a variety of careers along with offering guidance on crafting an excellent resume, cover letter and LinkedIn profile. Your child will also benefit from interview skills training and tips on leveraging social media for building a professional image.

**CAREER COACH** – Each SMU student will have a dedicated career coach assigned to him/her for their entire duration of study at SMU. This career coach will be available to the student for one-on-one consultation on all matters pertaining to career planning, resume and cover letter writing, mock interviews and job search strategies.



**FIND:**  
**DATO' KHO HUI MENG  
CAREER CENTRE**  
SMU Administration Building, L7

To find out more, please scan:



# 100% GLOBAL EXPOSURE

To ensure that every student enters the workforce with valuable overseas experience, students are required to complete a Global Exposure programme before graduation. Global Exposure underpins SMU's Global Citizenship Graduate Learning Outcome and our industry partners have shared with us that they appreciate our students' ability to adopt a global perspective and their strong understanding of major economic and societal issues in key Asian markets.

Students may choose from a wide range of Global Exposure overseas student programmes, which give them the opportunity to:

- Study at partner universities abroad during the summer or winter breaks, or over an entire semester
- Intern at an overseas company or start-up
- Immerse themselves in the culture and language of other countries, or gain exposure to the socio-economic conditions abroad
- Participate in faculty-led study missions and SMU-X overseas courses, where students do

## GLOBAL EDUCATION PROGRAMMES

Students who embark on an International Student Exchange Programme (ISEP) or a Short-term Study Programme (SSP) bring back with them life skills that will differentiate them from others. They gain S.K.N.A.s that develop their Global Citizenship, while earning academic credits.

- **Skills** to collaborate effectively with people of other cultures;
- **Knowledge** and new perspectives on intercultural, societal and global issues;
- **Network** to include more contacts overseas;
- **Attitude** to appreciate our interconnected world, where actions in one place have implications elsewhere; and become more motivated to tackle societal and/or global issues

### International Student Exchange Programme (ISEP)

There are over 220 partner universities spanning 45 countries to choose from for ISEP and students typically embark on semester exchange in their second or third year of study. Through ISEP, students gain exposure to the diverse and enriching

coursework that gives them industry insights into the destination countries, or collaborate with overseas industry partner(s) on real-world challenges

- Serve various under-privileged communities through Overseas Community Service Projects

SMU students may also represent their CCAs overseas, taking part in a variety of competitions. Other competitions are academic-related, such as Case Competitions and International Mooting Competitions for Law students.

More than a thousand SMU students embark on Global Exposure programmes every academic year, and their health and safety are our top priorities. SMU provides travel insurance coverage for students and all students embarking on overseas travel are able to utilise the International SOS' global assistance programme.

pedagogical environments at top universities overseas and grow their cross-cultural skills as they live and study in a different country and culture.

### Short-term Study Programme (SSP)

SSPs enable students to live and study abroad during term breaks and are available to Year One students.

Curated SSPs are co-created by SMU and our partner universities and offer students the convenience of a pre-arranged programme, courses and accommodation, and the camaraderie of studying abroad with SMU peers. Grants disbursed by the National Youth Council (NYC) Asia-Ready Exposure Programme and Temasek Foundation may be available for certain Curated SSPs.

Both ISEP and SSP are managed by the Centre for Global Education and Opportunities (GEO), a member of the Academic Services and Operations group. For more information on GEO and its suite of Global Education Programmes, visit <https://geo.smu.edu.sg/>.

To ensure that no one misses out on the invaluable Global Exposure experience, SMU has put in place an extensive range of university-funded and donor-supported financial assistance schemes for students with varying financial needs. For more information, please scan:



An Overseas Student Programme (OSP) Loan scheme, which has no income criterion is also available for Singaporean SMU students. For more details, please scan:



**“Even before I began my studies at SMU, I was looking forward to the International Student Exchange Programme (ISEP) offered as part of its curriculum; it was one of the main reasons I applied at SMU. I was aware that SMU had many overseas partner universities, which afforded many exchange opportunities to its students... Looking back, I have thoroughly enjoyed my exchange programme – it has been an unforgettable experience where many fond memories were made...ISEP truly embodies the ‘Global Exposure’ spirit that SMU advocates for all its students. ISEP has also enabled me to expand my understanding and appreciation of cultures to the ones beyond Singapore.”**

ARCHANNA SELVARAJU, ALUMNA  
School of Economics  
ISEP, Maastricht University, Netherlands  
Visit **The SMU Blog** to learn more about Archanna's ISEP experience

# SMU-X COURSES

## INDUSTRY-BASED EXPERIENTIAL LEARNING

SMU-X provides students authentic learning opportunities that combine academic with experiential learning by collaborating with local or global universities and organisations across industries on real-world projects. These projects form an integral component of SMU-X curricula and this multi-perspective approach allows students to better appreciate the applicability and relevance of SMU-X courses to their future careers.

Over a semester, students learn to analyse issues and apply their interdisciplinary knowledge and skills to solve real-world challenges presented to them by our industry partners. Moreover, working in diverse teams with peers from different disciplines and backgrounds, enhances students' intercultural understanding and communication.

Students also attain greater learner autonomy when they assume the role of consultants and work to co-define project goals and benchmarks in consultation with their project champions. They are actively mentored by supervising SMU faculty and project champions throughout the project to ensure proposed solutions are both practical and implementable.

Mentoring promotes students' involvement in learning while project champions' authentic feedback help them develop their business acumen. Students eventually present and submit their final recommendations to their respective project champions and many students are offered internship opportunities following successful completion of their projects.

## SMU-X OVERSEAS PROGRAMME

The SMU-X Overseas (SMU-XO) Programme sees students and faculty embark on overseas industry projects which allow them to create meaningful impact beyond Singapore.

Students will get a chance to learn, conduct fieldwork and study market conditions and then devise relevant business solutions to challenges faced by overseas organisations. The world thus becomes their classroom and they learn to be critical thinkers, problem solvers, team players and global citizens attuned to global issues.

SMU-X courses provide students with invaluable opportunities for active and collaborative learning, interactive experiences, access to subject-matter experts from academia and industry, peer and social exchanges, and deepened understanding of diversity and interconnectedness. In the process, they gain necessary skills to deal with the demands of a VUCA (Volatile, Uncertain, Complex and Ambiguous) global environment.

SMU recognises the importance of experiential learning in our educational pedagogy and has made SMU-X mainstream and accessible to students across all schools. The University is committed to ensuring that all students have the option to take at least one SMU-X course before graduation. Currently SMU offers nearly 70 SMU-X courses across all disciplines.

Hear what our faculty, partner organisations and students have to say about their SMU-X experiences by scanning this:



For more information, please scan:



or connect with us via e-mail [smux@smu.edu.sg](mailto:smux@smu.edu.sg). Parents who wish to offer projects and collaborate with our SMU-X courses may write to us as well.

**Be aware of the connections and differences across disciplines and integrate knowledge to explore issues or meet challenges**



**Adapt to new or unfamiliar environments and exercise leadership**



**Think creatively and critically when solving problems**



**Make sound decisions while managing complex situations**



**Work collaboratively and productively as a team**



# STUDENT/ CAMPUS LIFE





# COMMUNITY SERVICE

Community service has notably been a part of SMU's DNA since our university's inception in 2000 and is a graduation requirement under the Communities pillar of the SMU Core Curriculum. All our students are required to complete a minimum of 80 hours in community service. Students matriculated from AY2019-20 onwards will undergo an enhanced community service programme that incorporates a deliberate structure to help students better understand and apply their learning so as to provide more impactful and sustainable service to the community.

One Course Unit (CU) will be awarded to students (excluding students in the Bachelor of Laws programme), upon successful completion of the community service requirements. For students in the Bachelor of Laws programme, community service is a non-credit bearing graduation requirement.

Many of our students volunteer beyond what is required of them as they realise the positive impact that their service brings to the beneficiaries and to themselves. To date, SMU students have devoted more than 3.7 million community service hours. SMU's community service experience gives your child valuable avenues for personal development and a sense of social responsibility. Check out SMU's varied projects at [www.smu.edu.sg/campus-life/community-service](http://www.smu.edu.sg/campus-life/community-service).

**“Our mission is to produce bold, articulate students, visionary leaders with a fine sense of ethics and social responsibility, for the good of the community.”**

MR HO KWON PING  
Founding Chairman, SMU Board of Trustees

## ABOUT SMU'S CENTRE FOR SOCIAL RESPONSIBILITY (C4SR)

C4SR oversees the community service initiatives of SMU undergraduates and guides students in utilising their skill strengths to help with capacity building and empowerment of the beneficiary communities. Students may source for their own community service projects with non-profit and community organisations or refer to emailers from C4SR on possible volunteer opportunities. All students are also urged to complete their community service graduation requirement by the end of their second academic year.

**“The greatest learning point from my personal experience was how short-term volunteerism develops the volunteer, while long-term volunteerism aids the beneficiaries. In the past six to seven months since I've been at YWCA, I felt that I have benefitted more than I have given. I have developed more patience and understanding when working with unique individuals with different personalities and become more empathetic to the less privileged in my society. Social work is by no means a short-term project, so moving forward, my hope is that by being committed to volunteering, I can support the staff at YWCA to help them in their efforts and begin to truly make a positive impact to the lives of these children.”**

TAN WEI RONG  
Lee Kong Chian School of Business

**1<sup>ST</sup>** UNIVERSITY IN SINGAPORE to introduce community service as graduation requirement

SMU students have served more than **3.7 MILLION HOURS** to date

**59** VIRTUAL PROJECTS were undertaken across 15 countries, and 1,270 local projects in 2022

Recipient of the People's Association's Community Spirit (PACS) – Community Partnership Award for

**6** CONSECUTIVE YEARS

Our last graduating batch in 2022 contributed an average of

**121** HOURS OVER THEIR 4 YEARS OF STUDY IN SMU

SMU's community service experience gives your child valuable avenues for personal development and a sense of social responsibility. Check out SMU's varied projects at:



# STUDENT/CAMPUS LIFE

We encourage all students to make the most of university life by joining co-curricular activity (CCA) clubs or events. With the extraordinary times we find ourselves in, many CCAs have pivoted towards, and now back again from the digital realm to continue to deliver meaningful out-of-classroom experiences. The University has close to 150 recreational, competitive, and student service clubs that span the arts, sports, student leadership and special interests areas; as well as the many school-based interest clubs. Students are welcome to join these – on either recreational or competitive levels.

SMU also offers a plethora of local and overseas community service projects, many of which collaborate with community partners and non-governmental organisations. These projects and partnerships create experiences which enable students to better understand themselves, the communities they live in and the world they are part of. More crucially, these experiential platforms provide avenues of learning and opportunities for students to recognise how their unique talents can be invaluable resources to make meaningful contributions back to society.

SMU students can choose to step up to leadership roles by joining and leading their peers in student organising committees which conceptualise, manage and execute major university events.

Many students also participate in eye-opening cultural immersion programmes and internships.

Whatever the choices, active engagement with SMU's vibrant and compelling student life will ensure new skills, passions, talents and bonds are honed through a multitude of experiences that ultimately transform into invaluable lessons in life, for life.

**“There is more to student life in SMU than just studying and project work. Having gone for numerous camps during my freshmen year, joining the organising committee for some of them, to finally being elected as vice president in a school executive committee, the bonds I’ve formed with my camp mates and teammates are really special to me, and I would not exchange this for any other university experience. Student life is an important aspect of university for me and it forms an integral part of the entire university experience.”**

KENNETH WONG

Lee Kong Chian School of Business

To find out more about SMU's CCAs,  
please scan:



# INTERNATIONAL STUDENT EXPERIENCE

SMU students hail from all over the world. Here are some events and programmes for our international students:

## ORIENTATION & FIRST YEAR TRANSITION PROGRAMMES

These activities help international students integrate with the university community and enhance their overall SMU experience.

One of the first touch points is the peer-led SMU Buddy Programme, where freshmen are mentored by senior undergraduates. This Programme allows your child to get better acquainted with senior students and introduces key aspects of SMU and Singapore culture.

To welcome international students to SMU, we present a host of fun and exciting activities that will bring the very best of Singapore to participants of the SMU International Connections (ICON) camp. At the ICON camp, your child can make lasting friendships through meeting other freshmen and seniors from SMU, as well as learn more about the exciting opportunities SMU has to offer.

In addition, to help your child adjust to university life, our First Year Transition Programme, which includes SMU's Head Start Programme and Prequel Workshop, aims to equip new students with essential tools and knowledge to navigate SMU's academic environment. The Head Start Programme is a 2-day workshop where participants

will be introduced to SMU's learning platforms and acquire information on how to develop effective learning and study skills. The Programme also provides students with access to a supportive peer network. The Prequel Workshop - "Get READY, Write Now!" helps students to develop critical reading and effective writing abilities. Participants will learn to analyse texts using a variety of tools and communicate effectively using professional writing concepts through interactive activities and small group discussions.

When the academic term starts, your child will also have an opportunity to be part of the SMU Host Programme, where freshmen international students are assigned to gracious and hospitable hosts for a year, through this friendship and cultural exchange Programme.

All international students are members of SMU International Connections (ICON), a student group that promotes cultural integration and looks after the well-being of international students. ICON and its 13-cultural clubs organise more than 80 educational and social events every year, to showcase and celebrate cultural diversity on campus. Your child is welcome to join these activities and consider taking on an ICON leadership role!

To find out more about our SMU First Year Transition Programme and International Student Experience, please scan:



# SAFETY, SECURITY AND PERSONAL DATA

## SAFETY & SECURITY AT OUR UNIVERSITY

The safety and security of the SMU community and its guests are of paramount importance to the University, and a principal responsibility of the team at the Office of Safety & Security. The office oversees the safety, security and emergency readiness of SMU, as well as the effective coordination and implementation of the relevant policies, operating procedures and practices. The office is supported by a campus security team which operates 24 hours daily and stands ready to assist or respond to campus emergencies.

Your child/ward is also able to gain 24/7 access to useful safety resources that can be found in our website. For more information, please scan:



## SAFETY MANAGEMENT FOR STUDENT-RELATED ACTIVITIES

Safety is also a top priority in students' daily activities. All official student-related events must undergo a stringent risk assessment and management process where staff and student leaders ensure that participating students' physical and emotional safety aspects are looked after.

Students on official overseas trips have round-the-clock access to International SOS (ISOS), which provides pre-trip advice, global assistance on security, medical and personal issues such as loss of passport or medical prescriptions, among others.

## EMERGENCY CONTACTS

For official student-related events, a contact person(s) will be identified and your child should give an emergency contact list to you prior to his/her commencement of activities. These are our school contact numbers, in the event of an emergency.

Office/Department	Contact number
Security Command Centre	+65 6828 0343 (24 hours)
School of Accountancy	+65 6828 0632*
Lee Kong Chian School of Business	+65 6828 9565*
School of Economics	+65 6828 0847*
School of Computing and Information Systems	+65 6808 7960*
Yong Pung How School of Law	+65 6828 0502*
School of Social Sciences	+656808 5152*
College of Integrative Studies	+65 6828 9567*

\*Phone operating hours: Mondays to Fridays, 8.30am – 5.30pm.

### SMU POLICY: CONFIDENTIALITY

SMU adheres to the provisions and principles of the Personal Data Protection Act 2012 set by the Singapore Government. Under this Act, all information regarding your child is considered as private and confidential. While we understand that you would like to allay your concerns regarding your child, we regret to inform you that we will not be able to accede to your requests to disclose any information, including your child's grades and outstanding fees and loans, to you.

To better understand our position on all personal data protection matters, please scan:



# GLOSSARY OF TERMS

As your child steps into a new experience, you will find him/her using terms that are just acronyms to SMU-related processes or events that our students use on a daily basis. Here are some of the popular ones that you might hear students, staff and faculty members use around campus.

Term/Acronym	What it means	
<b>BOSS</b> (Bidding Online System)	Our undergraduates register for their classes via this bidding system. Each term, your child will be given credits to bid for courses. This empowers students to draw up their own timetable based on personal choices and study plans, subject to the constraints of curriculum requirements, and the supply and demand of classes.	<b>ACADEMIC MATTERS</b>
<b>CSP/OCSP</b>	Community Service Project, Overseas Community Service Project.	
<b>e-Learn</b>	SMU's online learning management system.	
<b>OASIS</b>	Online Access to Student Information System.	
<b>SUMMA CUM LAUDE, MAGNA CUM LAUDE, CUM LAUDE</b> (Latin honours adopted from the US system.)	These honours can be translated as "with Highest Distinction", "with High Distinction" and "with Distinction" respectively. At SMU, students are awarded their honours according to the level of academic distinction that they have achieved, as reflected in the final Cumulative GPA that they attain.	
<b>AYOC</b> (Academic Year Opening Ceremony)	A processional ceremony to welcome faculty, staff and students back to school.	<b>EVENTS</b>
<b>COMMENCEMENT</b>	Our SMU graduation ceremony.	
<b>FO</b>	Freshmen Orientation.	
<b>VIVACE</b>	SMU's annual CCA bazaar featuring over 150 student clubs and organisations.	
<b>FACI</b>	Facilitator.	<b>ROLES</b>
<b>RA</b>	Research Assistant.	
<b>TA</b>	Teaching Assistant.	
<b>GSR, SR, CR</b>	Group Study Room, Seminar Room, Classroom.	<b>VENUES</b>
<b>LKCSB, SCIS, SOA, SOE, YPHSOL, SOSS, CIS</b>	SMU's seven schools: Lee Kong Chian School of Business; School of Computing and Information Systems; School of Accountancy; School of Economics; Yong Pow How School of Law, School of Social Sciences and the College of Integrative Studies.	
<b>MRA</b> (Mochtar Riady Auditorium)	One of two auditoriums on the SMU campus. With a seating capacity of over 300, this is where many distinguished leaders in the global public and private sectors meet and interact with SMU faculty members and students.	
<b>SMU HALL</b>	Located at the School of Law building, the new SMU Hall boasts a flexible seating capacity for up to 1,000 people and is the main venue for many key SMU events.	
<b>SMUSA</b>	SMU Students' Association.	



**Student Services Hub**  
**Li Ka Shing Library**

**70 Stamford Road #B1-38, Singapore 178901**

**Contact: +65 6828 9696**

**Email: [sshelps@smu.edu.sg](mailto:sshelps@smu.edu.sg)**