

STUDENT SERVICES HUB

PARENTS' GUIDE 2024



SMU

SINGAPORE MANAGEMENT
UNIVERSITY



MESSAGE FROM DEAN OF STUDENTS



Dear Parent,

Welcome to SMU! We're thrilled to embark on this journey with you and your child. Over the next few years, your child will immerse themselves in a dynamic university experience, rich with opportunities for growth and discovery in both academic and co-curricular realms. This is at the core of SMU's pedagogy – a unique transformative approach aimed at preparing students for the challenges and triumphs that lie ahead beyond graduation.

In response to the ever-changing global landscape, SMU continuously evolves its educational offerings to remain relevant and responsive to emerging trends and needs. However, our commitment to fostering resilient, creative, and purpose-driven individuals remains unwavering. This commitment is deeply embedded in our academic curriculum and co-curricular activities, ensuring that your child receives a well-rounded education that equips them for success in the future.

Our extensive array of co-curricular activities offers students ample opportunities to excel in areas ranging from arts and sports to leadership and community service. Starting from the 2025 cohort, graduating students will receive a Co-Curricular Transcript alongside their academic transcript, which serves as a valuable tool for showcasing their achievements and contributions beyond the classroom. This transcript enables students to demonstrate to prospective employers the skills, experiences, and competencies they have acquired through their involvement in co-curricular activities, enhancing their employability and distinguishing them as graduates with a well-rounded skill set desired by employers.

Additionally, SMU provides 100% guaranteed opportunities for overseas experiences, enabling students to gain invaluable

international exposure and a competitive edge in the global arena. These experiences, including cultural exchanges and community service projects, foster cultural understanding and empower students to make a positive impact on a global scale.

Ensuring the well-being of our students is paramount at SMU. Through our Resilience Framework, we equip students with the tools and support they need to thrive in all aspects of life. Our Peer Support Network, comprising trained student peers and dedicated staff, further enhances our efforts to create a nurturing environment where every student's well-being and emotional needs are addressed.

Finally, I'm delighted to share that your child will be part of the freshmen cohort celebrating SMU's 25th anniversary in Semester Two – which begins in January 2025. A year-long calendar of special events and activities awaits, marking this significant milestone in our university's history.

As partners in your child's educational journey, we encourage you to leverage SMU's resources and empower your child to take ownership of their SMU experience. Together, let's make these coming years pivotal and memorable as your child transitions into adulthood.

Wishing you and your child every success and fulfillment in their SMU journey!

Warm regards,

PAULIN TAY STRAUGHAN
Dean of Students
Professor of Sociology (Practice)

MESSAGE FROM THE HEAD OF STUDENT SERVICES HUB



Dear Parents,

Congratulations on your child's acceptance to SMU!

This is a significant milestone in their life and yours, and as parents, we know that you have played a crucial role in their formative years. As your child enters university, your role continues to be essential, and we encourage you to find the right balance between supporting and fostering their independence. We believe that treating your child as an adult who is responsible for their own learning journey is important.

As we navigate the ever-changing world, we at SMU remain committed to ensuring the safety and well-being of our students, and strive to build up their resilience to prepare them to face their world with fortitude and perseverance.

While university life may be less visible to parents, we urge you to make a conscious effort to develop open lines of communication with your child. This will enable you to remain connected with their learning process and life at SMU, which will also allow you to find out how they are coping academically and socially in this new learning environment. It's worth noting that in our efforts to treat our students as adults, our university does not disclose any personal data, including results of students, to anyone.

As your child learns and prepares to make their mark in the world, we encourage you to give them greater freedom to make informed and responsible choices. Trust and manage the space that your child needs to thrive and succeed, and know when to let go or tug back. We believe that this is akin to how we fly a kite: the basis of its successful flight depends on the conditions we let it go, how it catches the wind, and the way we release, tug back, and manoeuvre the string that's attached to it.

Finally, when the time comes for your child's Commencement, you will marvel at their growth, as well as your own. Their SMU journey has prepared them to embrace the next stages of their life, and we believe that our partnership with you will bring out the best in them as they navigate through university life.

I have had my own four children pass through the halls of SMU and graduate with their respective degrees. I now see them in their respective careers and how they work to balance all that comes their way. Looking back, I am indeed thankful that it was here in SMU that they were prepared well for the working world that they are now part of, and given that foundation to adapt to change and move forward where life now takes them.

We look forward to nurturing our students along with you, and establishing a strong partnership that will prepare your children for the future.

Wishing you the best,

GREGORY KRYGSMAN
Head of Student Services Hub

INTERNATIONAL ACCOLADES AND REPUTATION

In the 2023 Quacquarelli Symonds (QS) rankings, SMU ranked 17th among specialist universities and was the 16th Best Young University in the world. This places SMU alongside established institutions such as the London School of Economics and Political Science, Sciences Po Paris, University of St Gallen and Hitotsubashi University.



1ST
**SINGAPOREAN
UNIVERSITY TO
ACHIEVE AAHRPP
ACCREDITATION**



**LEE KONG CHIAN
SCHOOL OF
BUSINESS
1ST**
Triple Accredited Business
School in Singapore
(AACSB, AMBA, EQUIS)



1ST
**IN ACCOUNTING
RESEARCH IN ASIA**
in the Brigham Young
University Accounting
Research Rankings



**OUTSTANDING
EMPLOYER FOR
2017**
Korn Ferry Employer
Engagement
Awards



**SCHOOL OF
INFORMATION
SYSTEMS 14TH
IN ASIA**
Computer Science
(CS) Ranking



7ST
**IN ECONOMICS IN
ASIA**
and top 100 worldwide
in the Tilburg University
Economics Schools
Research Ranking

In 2018, the SMU Lee Kong Chian School of Business (LKCSB) was conferred the prestigious Association of MBAs (AMBA) accreditation, reinforcing its global stature as a leading business school. LKCSB is now one of the youngest business schools in the world and the only Singaporean business school to hold the honour of being triple accredited by the Association to Advance Collegiate Schools of Business (AACSB), AMBA and European Quality Improvement System (EQUIS).

Only the top one per cent of business schools worldwide hold the coveted 'triple crown' accreditation, an achievement shared with other elite business schools that include the London Business School in the United Kingdom, IE Business School in Spain and IMD in Switzerland.

In other global rankings by disciplinary areas, SMU's performance has also been laudable. SMU is ranked 1st in Asia in accounting research in the Brigham Young University

Accounting Research Rankings, 1st in Singapore (3rd in Asia) in the University of Texas Dallas Top 100 Worldwide Business School Research Rankings, 7th in Asia in Tilburg University's Top 100 Worldwide Economics Schools Research Ranking.

SMU's School of Information Systems is also ranked 14th in Asia in the Computer Science ranking.

As a testament to our commitment to social innovation in the higher education landscape, SMU has been accredited by Ashoka, a global non-profit organisation that supports leading social entrepreneurs worldwide, as Asia's first "Changemaker Campus". We join the ranks of renowned universities such as Cornell University and Brown University in a list of 41 institutions in total that have earned this status.

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SMU PEDAGOGICAL FRAMEWORK & GRADUATE LEARNING OUTCOMES



In 2017, SMU's Blue Ribbon Commission for Undergraduate Education (BRC-UG) established a set of SMU Graduate Learning Outcomes (GLOs), which represents the University's highest learning goals and serves as a roadmap and guide to the desired outcomes of your child's holistic development in SMU.

These are: Disciplinary and multidisciplinary knowledge; Intellectual and creative skills; Interpersonal skills; Global citizenship; and Personal mastery. In today's fast-changing world, the GLOs give your child the distinctive SMU-edge to be confident and future-ready to take on the opportunities and challenges ahead.

SMU GRADUATE LEARNING OUTCOMES

Based on these four desired student learning outcomes, SMU's undergraduate curriculum focuses on the following key principles:

LEVEL 1	LEVEL 2
DISCIPLINARY, MULTIDISCIPLINARY AND INTERDISCIPLINARY KNOWLEDGE	<ul style="list-style-type: none"> a. Disciplinary knowledge b. Multidisciplinary knowledge c. Interdisciplinary knowledge
INTELLECTUAL AND CREATIVE SKILLS	<ul style="list-style-type: none"> a. Critical thinking & problem solving b. Innovation and enterprising skills
INTERPERSONAL SKILLS	<ul style="list-style-type: none"> a. Collaboration and leadership b. Communication
GLOBAL CITIZENSHIP	<ul style="list-style-type: none"> a. Intercultural understanding and sensitivity b. Understanding of the Asian context c. Ethics and social responsibility d. Understanding of sustainability issues
PERSONAL MASTERY	<ul style="list-style-type: none"> a. Self-directed learning b. Resilience

WE ARE HERE TO SUPPORT YOUR CHILD'S JOURNEY OF DISCOVERY

SMU schools, offices, centres and institutes are committed to support your child's journey of discovery, growth and development of the GLOs.

Whether through interactive pedagogy in our academic courses, vibrant co-curricular activities or eye-opening global experiences, our programmes are designed to contribute to your child's holistic mastery of the GLO attributes.

SMU CO-CURRICULAR TRANSCRIPT

We are pleased to announce that starting with the 2025 graduating cohort, SMU students will receive a Co-Curricular Transcript to officially recognise their learning and growth through participation in SMU's array of experiential learning opportunities. Complementing the academic transcript, the Co-Curricular Transcript documents the co-curricular activities that a graduate has participated in through his/her undergraduate years. More importantly, it offers an insight into the skillsets, aligned to SMU's GLOs, that he/she has developed through participating in these activities.

Our aim is to help students showcase the skillsets and experiences they have gained through their involvement in co-curricular activities, and to be able to craft compelling narratives to prospective employers. This initiative, the first of its kind among local tertiary institutions, is part of SMU's commitment to developing holistic graduates with career-ready skills.

THE SMU CORE CURRICULUM

EMBRACING THE FUTURE

Here at SMU, we believe in depth of education and also in breadth by way of rigorous interdisciplinarity. To achieve this, all our students will undertake a Core Curriculum that delivers a common SMU intellectual experience before they go on to specialise in their respective majors. This curriculum is defined by three learning paths: Capabilities, Communities and Civilisations. We believe that broadening the scope of inquiry beyond a specific discipline or field cultivates graduates who are ready to pivot to new professions and ventures when opportunities strike: this is our strategy for future-proofing all our graduates.



CAPABILITIES

The courses in this pillar impart to our students the skills and competencies necessary for the 21st century workplace.



COMMUNITIES

The courses in this pillar help foster understanding of communities, in particular, the economic, technological and cultural milieus in which they are embedded.



CIVILISATIONS

The courses in this pillar help students understand their role as global citizens in confronting the challenges that humanity faces.

An exciting lineup that your child can look forward to in his/her SMU journey:

REFLECTING ON THE BIG QUESTIONS

Under the Civilisations pillar, Big Questions is one of the major features of the SMU Core Curriculum.

We introduced the Big Questions course to encourage students to think broadly across disciplines and outside the confines of

traditional boxes. Your child will be encouraged to tackle life's major issues on an annual theme like Happiness and Suffering, and Wealth and Poverty. These reflections help students deepen their understanding and knowledge of the world, cultivate cultural and emotional intelligence and develop hard, soft and heart skills necessary for their future careers.

The Big Questions theme for Academic Year (AY) 2024/2025 is Happiness and Suffering, where students will explore this foundational duality of the human experience from a variety of disciplinary perspectives. Through the theories and lessons covered in this course, students will learn how to critically assess the degree to which a variety of human activities facilitate happiness or suffering, demonstrate critical self-awareness of their own efforts at promoting happiness and suffering, as well as develop the ability to articulate steps they can take to enhance these efforts.

To supplement their classroom experience, students also get to participate in interactive lectures delivered by distinguished guest speakers that are framed around the Big Questions theme. In AY2023/24, students attended talks by eminent guests such as Prof Bill Burnett, Co-Founder and Executive Director of Life Design Lab at Stanford University. The line-up for AY2024/25 promises to be similarly exciting!

INTRODUCTION OF NEW COURSES

As part of our continuous efforts to broaden and deepen the scope of SMU's undergraduate education, new and carefully curated courses are added to the Core Curriculum regularly. In AY 2024/2025, the Core Curriculum will incorporate a range of courses that address subjects related to SMU's strategic priorities of digital transformation, sustainable living, and growth in Asia. These include but are not limited to Doing Business with Artificial Intelligence, Introduction to Sustainability Law, Sovereignties and Secularities. These courses aim to equip students with the necessary knowledge and skillsets to tackle the challenges of the rapidly-evolving global landscape, particularly in emerging fields and disciplines.

ENHANCED GRADUATION REQUIREMENTS: A NEW DIMENSION TO THE SMU ACADEMIC JOURNEY

As we focus on ensuring that all our graduates are exceptionally well-prepared for a rapidly changing global landscape, our graduation requirements have been enhanced to empower students with the knowledge and skills needed to excel in the workforce.

Commencing with the AY2024/25 intake cohort, SMU undergraduates will benefit from an enriched educational experience. Our enhanced graduation requirements will encompass three key areas: Digital Technology/Data Analytics (D/D), Sustainability, and Singapore and Asia Studies, which align closely with SMU's strategic priorities of Digital Transformation, Sustainable Living, and Growth in Asia.

- **Digital Technology/Data Analytics (D/D):**

This requirement acknowledges the pivotal role that digital technology and data analytics play in today's workplace. By fulfilling this, students will acquire essential skills and knowledge relevant in the digital age.

- **Sustainability:**

Sustainability is a pressing global concern. This requirement will equip students with an intermediate understanding of sustainability issues, contributing to a more sustainable future.

- **Singapore and Asia Studies:**

Singapore is a vibrant global hub and Asia is a region of immense significance in today's global economy. This requirement ensures that students gain a strong understanding of the dynamics of Singapore and the Asian region.





MOULDING GRADUATES WHO WILL THRIVE AND EXCEL

The distinctive hallmark of our Core Curriculum lies in its multi-disciplinary and multi-modal approach. Our students can expect exposure to the world's thought leaders, an interactive learning experience, faculty-student discussions and peer-to-peer exchange of ideas. They will also learn experientially as they solve real-world problems with mentorship from faculty and industry experts. Broad-based and multi-disciplinary, the Core Curriculum will provide your child with a holistic and integrative education to develop the competencies and values they will need for the 21st century.

MORE GENERALLY, BEYOND THE CORE CURRICULUM, WHAT SETS SMU GRADUATES APART?

SMU's holistic education has been designed to produce graduates who are independent, dependable, able to think both broadly and deeply, and create value wherever they are placed.

SMU GRADUATE IDENTITIES: MEANINGFUL IMPACT BY GRADUATES WHO

- Have an independent mind
- Create value at home and abroad
- Think deeply and broadly
- Are dependable in deeds

Based on these four desired student learning outcomes, SMU's undergraduate curriculum focuses on the following key principles:

BREADTH AND DEPTH – We maintain the key value proposition of providing a broad-based education that does not compromise disciplinary depth;

FLEXIBILITY AND CHOICE – We provide your child the choice for flexible self-directed learning, be it towards greater disciplinary depth or multi-disciplinary breadth;

COHERENCE – We establish associations across curricular components. This helps your child understand the purpose and value of SMU's Core Curriculum;

COMMON EXPERIENCE – We offer a shared intellectual experience upon which students may converse and share;

MULTI-DISCIPLINARY CLASSROOM – We provide your child opportunities for cross-disciplinary collaboration and learning from the unique disciplinary perspectives of his/her peers.

To find out more about the Core Curriculum, watch lectures delivered by our renowned faculty and peruse our course offerings, please visit:



THE SMU DIFFERENCE



GUARANTEED 2ND MAJOR

Your child will be able to choose from over 500 double degree and second major combinations to enhance their educational journey. And if that's not enough, SMU has launched a new Individualised Second Major which allows students to design their own second major!



ENRICHING INTERNSHIP OPPORTUNITIES

Internships give our students the opportunity to gauge their interests and aptitude through the different industries that they can try out. Your child will complete at least one internship before graduation.



100% GLOBAL EXPOSURE

At SMU, we aspire to have 100% of our students embark on at least one global exposure experience before graduating to nurture global citizenship and global readiness. Given the ample opportunities at SMU, many students go on to complete more than one global exposure activity, whether through an international internship, overseas community service programme, study mission, summer school, and so on. Your child will also have the opportunity to embark on an overseas semester exchange at one of over 220 universities spanning 167 cities in 45 countries.



GIVING BACK THROUGH COMMUNITY SERVICE

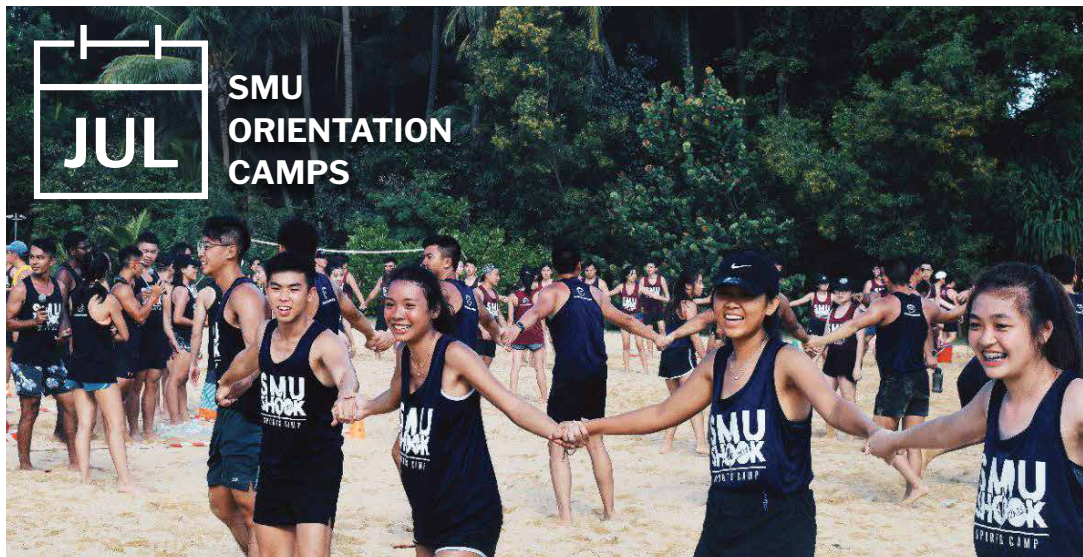
As part of our efforts to inculcate social responsibility in our students, your child will be required to complete at least 80 hours of community service work. On average, our students serve 109 hours in the community before they graduate.



KEY PARENT INFORMATION



THE SMU ACADEMIC CALENDAR - AT A GLANCE



THE SMU ACADEMIC YEAR – AT A GLANCE

HOW YOU CAN SUPPORT YOUR CHILD

NEW BEGINNINGS AT SMU: SEMESTER 1

Congratulations! Your child is now an officially matriculated SMU student and will soon begin an unforgettable undergraduate journey with us!

Entering a new phase in life can be daunting, and your child will probably feel excited and a little apprehensive as he/she begins making new memories at SMU.

With the right emotional support however, we are certain he/she will learn to adapt to a new environment, embrace this enriching and exciting chapter in life, and rise above challenges with confidence – crucially during these uncertain and unpredictable times.

All that information!

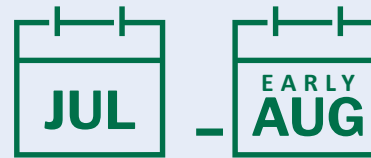
There will undoubtedly be a mountain of information about SMU, academic and student life for both you and your child to digest. But things will fall into place and your child will soon be able to confidently grasp and piece together the different aspects of university life to create his/her unique SMU story.

GETTING STARTED

The Student Services Hub is SMU's one-stop student centre and its website contains a wealth of information for freshmen. Familiarise yourself with the resources found there, so that you will be able to direct your child to appropriate channels of assistance.

Prior to the start of the semester, your child would have received his/her SMU login ID and password. Remind him/her to activate his/her SMU email account to receive updates on the University's orientation activities.

To find out more, please scan:



ORIENTATION ACTIVITIES

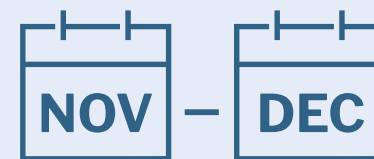
SMU Freshmen Orientation will take place over three runs between 9 July to 1 August – just before the academic calendar begins – and is a rite of passage event for all SMU freshmen. Each three-day run comprises physical and mental challenges, games, quizzes as well as creative experiential exercises to specially introduce freshmen to SMU and its surrounds. There will also be moments set aside for reflection – both individually and with peers. This themed camp will allow your child to meet other freshmen, make friends, and prepare him/her for SMU life. Do encourage your child to take part in SMU Freshmen Orientation!

Administrative briefings

There will be briefings by the Student Services Hub and various school offices on their administrative functions, as well as introductions to online student platforms like OASIS and eLearn where students can bid for modules, sign up for workshops or look out for internship placements and community service projects to join. Students will also be introduced to other important physical on-campus resources like the libraries, study areas, recreational and sports areas, the university's counselling centre, campus clinic, bookshops and eateries.

Especially for freshmen

Apart from the various orientation camps, there will also be a fair to introduce students to SMU's nearly 150 CCA clubs. Called VIVACE, this widely anticipated event for all students is a celebratory showcase of SMU's vibrant student life scene. There will be dances, musical performances, sports demonstrations, among many other activities, to entice freshmen to join SMU's various CCA clubs. This carnival will take place on 15 – 16 August, just before the new academic semester begins!



WELCOME TO UNIVERSITY!

For freshmen, the first semester at SMU will be an eye-opener to university life. On top of classes, assignments, socialising and adapting to an energetic new pulse, they will be quickly introduced to SMU's many exciting out-of-classroom offerings, such as sports and adventure events, community service and charity activities, arts showcases, student leadership seminars and workshops, as well as international and cultural fiestas. One of the more diverse and colourful events that takes place around the middle of the first semester is the SMU Arts Festival - one of the University's much loved signature events, with sterling performances ranging from song, music and dance, to visual, media and literary art showcases. This year, the festival takes place from 30 August - 13 September so do encourage your child to attend these artistic showcases organised especially for the SMU community!

Mid-term break

Students will be mid-way through their academic terms by September. There will be a week-long break in October which students normally spend preparing for presentations or catching up on assignments before moving into the second half of the semester.

Managing time

As study workload increases, students will learn to manage their time between

studies, CCAs, and their social lives. Spend time communicating with your child to find out how he/she is coping. For freshmen, this will be their first-time juggling studies, various aspects of university life, and time with their family and friends.

School libraries will begin to fill up as revisions begin. Advise your child to take regular short breaks or engage in non-academic activities in between revision. Research has proven that short periods of rest, relaxation or even exercise between studies can improve focus and boost concentration levels. Students should practise this even as assignment deadlines or examination periods draw closer.

Helpful resources

If the stress of undergraduate life becomes a little too overwhelming and talking to your child may not completely solve issues, direct them to the various help avenues we have available at SMU. We have resources for guidance, advice, and information - either online, or via the various Schools, Student Services Hub, Mrs Wong Kwok Leong Student Wellness Centre and our Student Care Officers. We also have a Peer Support Network comprising trained students from various student wellness and support groups who can provide a listening year to your child if he/she prefers seeking support from their peers.

Take note of important contact information in this handbook to help your child during his/her time in SMU.

Semester 1 examinations and year-end holidays

As the examination period looms, students may inevitably feel more stress due to mounting revisions. Be observant and spend some time keeping an emotional pulse on your child. Be there for them should they need a listening ear. Encourage your child to be proactive in reaching out for help, sharing his/her concerns or worries with you (or friends, if they are more comfortable). It is crucial that you let them know that there are ready avenues for them to talk if they need to. Whatever it is, be supportive of their academic progress without focusing excessively on grades.

After examinations

When examinations are over, let your child de-stress or reward themselves in their own ways. Some may go on short breaks with close friends, spend more time resting at home, or pursue hobbies. Examinations are taxing and take a toll on your child's physical, mental, and psychological well-being.

First-year students may embark on community service projects during the year-end holidays, while second-year students may choose to participate in study missions. Walk through these possible options to help them set goals and plan their study and holiday seasons while in SMU.

THE SMU ACADEMIC YEAR – AT A GLANCE

HOW YOU CAN SUPPORT YOUR CHILD



BACK TO SCHOOL: SEMESTER 2

The beginning of a new year marks the start of the second academic semester. As much as students may lament the end of holidays, they will anticipate the fresh new term, meeting friends and getting back to university life. When freshmen regain their undergraduate groove, topics involving grades, GPAs, module-bidding, managing projects or group mates and even relationships will become apparent.

The beginning of Semester 2 is also when SMU celebrates its birthday, typically held at the end of January or early February. Also known as SMU Patron's Day, the celebration usually features a host of exciting activities, games, contests, F&B stalls, an SMU Makers' Market comprising makers from within the SMU community and live performances featuring popular local entertainers – all on SMU Campus Green. There will also be a visit by SMU's Patron, President Tharman Shanmugaratnam and other VIPs! Many of these activities are open to the public too.

As SMU commemorates its 25th anniversary in 2025, students can expect a bigger and more exciting celebration on SMU Patron's Day 2025. In fact, the event will kickstart a year-long calendar of specially curated events and activities to commemorate this significant milestone that marks SMU's 25th year since its founding.

Working with peers

As the semester progresses, students will be exposed to a variety of group dynamics as they participate in project work and CCAs. Some may start to experience conflicts, or competition – whether academic or otherwise. Whatever they may face, do continue to reassure them that this is part and parcel of university life – and life in general.



EMBRACE STUDENT LIFE

Your child would have settled comfortably into SMU by Semester 2. Encourage him/her to explore different aspects of SMU's vibrant student life outside of the classroom. Reinforce the fact that university life comprises so much more, aside from books.

Step up, take part

Your child should seize the many learning opportunities available, sign up for entrepreneurship talks, take part in workshops or seminars that span various fields of interest, engage in out-of-classroom activities like community service and ad-hoc student projects, or work with staff mentors to organise university events. Again, encourage your child to participate actively in the many arts, sports or student leadership events organised by his/her school or the Office of the Dean of Students. The wealth of co-curricular experiences are essential elements of SMU's holistic and unique undergraduate education.



ACADEMIC YEAR-END EXAMINATIONS

As the examination period approaches once more, remind your child to look after his/her physical and mental well-being.

Take a breather

While studying and revising should be the focus during this time, do ensure your child gets adequate rest, eats meals and takes regular breaks. Even during intensive study, students should set aside time to do wholesome activities to allow them to unwind and relax.

If coping with the rigours of university life is an issue, there are resources that your child, or you, can turn to as outlined previously. Keep in mind though that everyone's coping mechanism differs, but you will need to pay attention to your child's specific habits, behaviours or emotional needs.



END OF ACADEMIC YEAR BREAK

The three-month mid-year holiday season/end-of-academic-year holidays is known as the Summer Break within the SMU community.

After celebrating the end of examinations, students should make a conscious effort to remind themselves that following a well-deserved rest period, the long Summer Break should not be wasted.

Level-up the holidays

Students can enroll for summer courses, and take the opportunity to upskill or continue learning experientially through SMU's many co-curricular offerings such as event management, community service involvement, internship participation, or leadership courses and workshops, among many others.

By the time an SMU student graduates, he/she would have gone on an average of two to six internship placements, aside from being involved in at least 80 hours of community service and other exciting CCAs.

Employers today do look beyond paper qualifications and take notice of graduates with well-balanced and enriched student experiences. In April 2023, SMU launched the Co-Curricular Transcript which will complement the academic transcript of all SMU graduates from the 2025 graduating cohort. The Co-Curricular Transcript is the University's official endorsed summary of students' CCA participation and experiential learning – something which our students have actively been involved in through the years – so that employers may have a better insight on their potential hire's CCA experiences and skillsets gained.

Advise your child to check their online student portals for updates on various placements or other learning opportunities.

Finally, students can also sign up to be the following year's orientation camp facilitators or join organising committees for upcoming events. These committees work through the Summer Break to make sure that the next batch of freshmen will gain an equally enriching and memorable first year at SMU!

WELCOME SMU PARENT! PARENT RESOURCES – AT A GLANCE

Parental support is crucial as your child enters university. Among the many ways you can support your child is by empowering him/her to make decisions as he/she journeys through SMU. This is key to your child's personal development.

We encourage you to look through the information we have put together in this guidebook so that you can advise your child when the need arises. SMU highly values our partnership with parents; it is through this partnership that the full potential of your child will be realised.

We hope you will stay connected with us, tap on our resources and reach out to us should you need to.



PARENTS' GUIDE – This guide is meant to support and guide you through your child's SMU journey.

SUGGESTED READINGS – Adjustments to a new life at SMU can result in some level of stress and anxiety at home. As such, we have curated a variety of helpful books to aid with this transition:

- Your Freshman is Off to College: A Month-by-Month Guide to the First Year (Hazard and Carter)
- The Parents' Survival Guide to Freshman Year of College (Borden, Burlinson and Kearns)
- Letting Go: A Parents' Guide to Understanding the College Years (Coburn & Treeger)
- When Your Kid Goes to College: A Parents' Survival Guide (Barkin)
- You're On Your Own (But I'm Here if You Need Me): Mentoring Your Child During the College Years (Savage)
- Success and Sanity of the College Campus: A Guide for Parents (Trevouledes and Grieger)
- A Father's Letters to His College Daughters (Courtier)
- Don't Tell Me What to Do, Just Send Money: The Essential Parenting Guide to the College Years (Johnson & Schelhas-Miller)

STAY CONNECTED WITH US!

SMU is a globally connected institution with many resources for both you and your child. Being an informed parent is a great way for you to support your child's SMU journey. Stay connected with what we are doing. For more details, please scan:





TUITION FEES

Your child's university tuition fees are heavily subsidised by the Singapore Government. We guarantee that fees will remain unchanged with our fixed fee model, throughout the normal duration of study (four years) at SMU. Students who receive a Tuition Grant are able to pay subsidised tuition fees for their course of study.

Annual Tuition Fees for AY 2024/25 Entering Freshmen (Regular Term 1 and Term 2)

Undergraduate programme	Annual subsidised fees payable by Singapore Citizens*	Annual subsidised fees payable by Singapore Permanent Residents*	Annual subsidised fees payable by ASEAN International Students (inclusive of GST)#	Annual subsidised fees payable by all other International Students (inclusive of GST)#	Annual non-subsidised fees (inclusive of GST)#
<ul style="list-style-type: none"> • Accountancy • Business Management • Integrative Studies (Individualised Major) • Science (Economics) • Science (Computing & Law) • Science (Computer Science) • Science (Software Engineering) • Science (Information Systems) • Social Sciences 	S\$11,500	S\$16,050	S\$25,100	S\$26,100	S\$47,050
<ul style="list-style-type: none"> • Law 	S\$12,700	S\$17,750	S\$27,650	S\$28,350	S\$51,100

* The subsidised fees for Singapore Citizens and Singapore Permanent Residents shown are without GST which is separately subsidised by the Singapore Government.

The subsidised fees for all International Students and non-subsidised fees are inclusive of GST.

For tuition fees financing schemes, please scan:



PAYMENT MODES

Students can conveniently manage their fees and accounts through our self-help app, "Account Inquiry," available on OASIS (<https://oasis.smu.edu.sg>). They can check posted fees, retrieve receipts, and view statements of account using this feature.

Please note that Tuition and Annual fees (applicable only in Term 1) are billed two weeks before the term starts, with a 30-day payment window from the billing date. For students who have applied for Financial aid[^], fees will be initially posted, and once financial aid has been approved, the nett fee payable will be reflected subsequently. Any remaining balance after financial aid must be paid separately. Overdue payments will result in a Finance Hold being placed on the student's account, which will be removed within 24 hours of payment.

For students enrolled in GIRO, deductions are processed approximately one month into the term, after the due dates. Although outstanding fees will be visible in the system, students will not be penalised if their GIRO application has been approved. They can monitor the status of their application on OASIS and receive email updates regarding planned GIRO dates. For detailed information on payment methods and GIRO application procedures, please visit <https://matriculation.smu.edu.sg/2024/payment-mode>

[^] Financial aid applications include Mendaki TTFS, CPF Education Loan, Tuition Fee and Study Loans, Post Secondary Education Account, Scholarships, Awards, Bursaries, etc.

AVAILABLE FINANCIAL AID SCHEMES

No deserving and qualified student will be denied an SMU education. Find out more about the range of bursaries and financial aid schemes available for students, and use the online Student Needs Calculator to check your child's eligibility.

Tuition Fees

- SMU and Donor-Funded Bursaries/Study Awards/Scholarships
- MOE-Funded Loans – Tuition Fee Loan, Study Loan
- CPF Education Loan Scheme
- Mendaki Tertiary Tuition Fee Subsidy
- Post-Secondary Education Account

Living Allowance

- Government Bursaries
- SMU Study Awards
- Study Loan
- SMU Work-Study Grant Scheme

Other Assistance

- Donor-Funded Book Grants
- SMU and Donor-Funded Financial Awards (for student programmes/activities)
- Emergency Financial Assistance
- Overseas Student Programme Loan

To apply for financial assistance, please scan:



THE SMU RESILIENCE FRAMEWORK

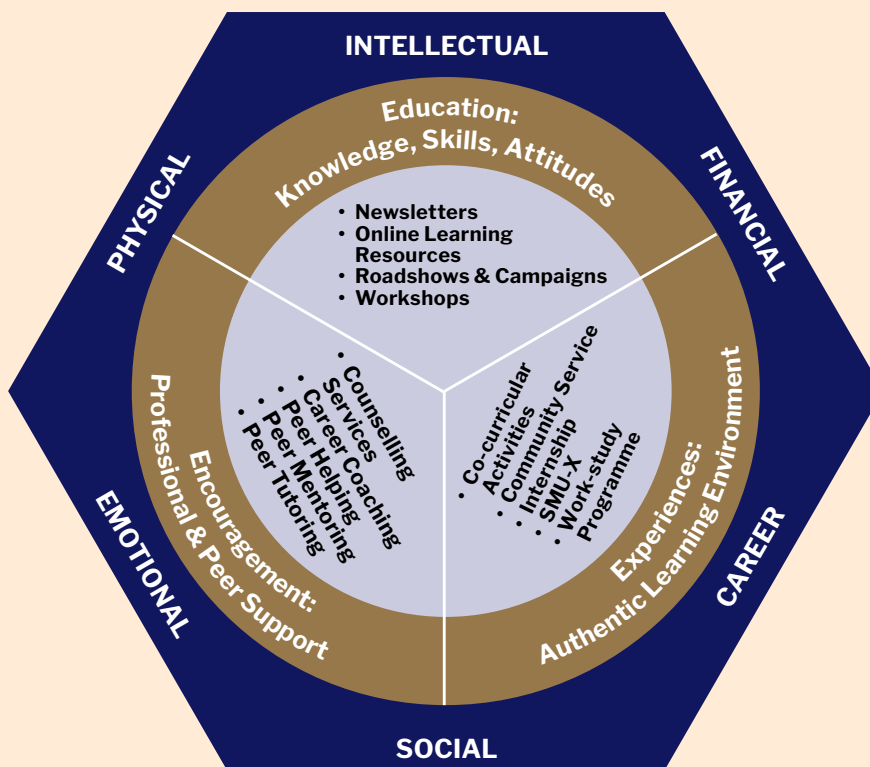


At SMU, we adopt a whole-of-university approach towards overall student wellbeing through developing the skill of resilience in our students. This is a proactive approach towards supporting our students' mental health. Instead of waiting to react to problems, we aim to promote a more positive, proactive culture that prioritises students' social and emotional health. By doing so, the University not only increases the likelihood of student success, but also helps students find their footing to thrive and succeed in an ever-changing and increasingly unpredictable world.

As such, the SMU Resilience Framework has been adopted as an approach in health promotion where students are empowered to take charge of their own wellbeing; and the focus is on fostering

holistic wellbeing instead of just mental health per se. The SMU Resilience Framework (see Fig. 1) aims to build students' resilience in six inter-related dimensions of wellness – Physical, Intellectual, Social, Emotional, Career and Financial – through the three-pronged approach of:

- **EDUCATION** (imparting knowledge and skills – to both staff and students, and shaping attitudes),
- **ENCOURAGEMENT** (providing professional and peer support through various platforms) and;
- **EXPERIENCES** (broadening students' emotional and psychological horizons through authentic learning environments).

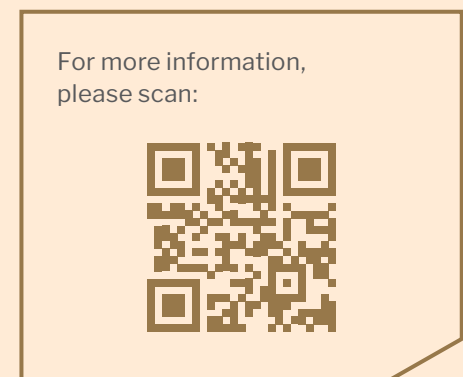


THE SMU RESILIENCE FRAMEWORK DIAGRAM

The SMU Resilience Framework is premised on the belief that people can learn to “bounce back”. Life will inevitably present its challenges - big and small, expected and unexpected. The ability to bounce back is a critical life skill for students during the university years and beyond. The SMU Resilience Framework seeks to develop the Physical, Intellectual, Financial, Career, Social and Emotional aspects of resilience in our students by providing them with **Education**,

Encouragement and **Experiences** that can be used to navigate life's challenges, so that students can be empowered to not just learn from, but more importantly, grow from challenging situations.

At SMU, we build resilience together because our students' mental wellbeing matters.



STUDENT SUPPORT AND WELLBEING SERVICES



STUDENT SERVICES HUB

The Student Services Hub (SSH), located at Basement 1 Concourse of SMU Li Ka Shing Library, is the University's one-stop resource, knowledge and student services centre. Here at SSH, students will be able to conveniently complete his/her university transactions, obtain information on SMU, our programmes, policies, or just about any other student-related issue.

We have specially developed a student-centric model to deliver accurate and efficient student-related services in a comfortable and supportive environment. Our friendly student peer advisors are on hand to provide students with first level assistance in navigating through various transactions, resources and services. Additionally, our counter service staff are trained to handle more complex enquiries and transactions.

You may also be delighted to know that SSH offers a series of empowering workshops known as the THRIVE Programme to support students and make their SMU journey successful as SMU fosters resilient communities. Students are encouraged to attend the complimentary workshops which promote active lifelong learning in today's uncertain and complex world.



STUDENT SERVICES HUB'S OPERATING HOURS:

Mondays – Fridays
10am – 1pm
2.30pm – 5pm
(excluding public holidays)

Meanwhile, we still continue to serve you online, and can be reached at **SSHelps@smu.edu.sg**.

*Please visit our website for updates to our operating hours.



VISIT US AT:
LI KA SHING LIBRARY
70 Stamford Road #B1-38,
Singapore 178901
Tel: **+65 6828 9696**
Email: **sshelps@smu.edu.sg**

STUDENT CARE AND SUPPORT SERVICES

To support students in achieving their potential, as well as personal and academic successes, SMU is committed to building a resilient community by providing encouragement, support and assistance to students and promoting students' holistic wellbeing.

In SMU, there are dedicated Student Care Officers (SCOs) who actively engage with students to help address stressors (e.g. transition challenges) and develop their abilities to make well-informed choices towards a flourishing life. Student Care Officers are involved in the operationalisation of the SMU Resilience Framework – such as planning and executing wellbeing initiatives and early intervention measures that include education, prevention, and outreach programmes.

For more information, scan here:



Get in touch with the Student Care and Support Services team:

Email: studentcare@smu.edu.sg
Instagram: [@sgsmu.studentcare](https://www.instagram.com/sgsmu.studentcare)

WELLNESS SERVICES

Mrs Wong Kwok Leong Student Wellness Centre supports the mental health and wellbeing of the students through education and prevention programmes, counselling and therapeutic support, peer support and working with students with disabilities.

The programmes are based on the SMU Resilience Framework which seeks to develop the social, emotional, physical, intellectual, financial and career resilience of the students. Students receive monthly mental health related newsletters and they are encouraged to actively engage in quizzes and reflection exercises. Students participate in workshops to learn skills and strategies to cope with their daily stressors. Themed roadshows are held throughout the year to engage the students.

The Centre provides counselling support for current SMU students facing stressful circumstances in their lives. We offer individual and group therapy and are deeply committed to supporting students in discovering new insights and coping strategies to improve their wellbeing.

SMU Peer Helpers are undergraduate students trained by the Centre in basic helping skills to offer emotional support and a listening ear to fellow peers who may be experiencing emotional or personal challenges.

We invite you to partner with us in supporting the mental health and wellbeing of your child during the university journey.



MRS WONG KWOK LEONG STUDENT WELLNESS CENTRE'S OPERATING HOURS:

Mon to Fri: 9:00am to 5:00pm,
last appointment at 4pm

(Closed on Weekends and
Public Holidays)

Website: [https://
studentwellness.smu.edu.sg/](https://studentwellness.smu.edu.sg/)
Email: counselling@smu.edu.sg
Online Appointment Booking:
[https://booking.smu.edu.sg/
wklswc](https://booking.smu.edu.sg/wklswc)



DISABILITY SUPPORT SERVICES

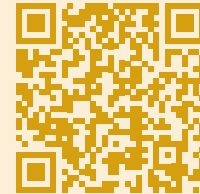
At SMU, we strive to build an inclusive learning community. SMU is committed to making our campus accessible and promoting equality of opportunity for persons with disabilities. The Disability Support Services (DSS) team provides advice, facilities and support for our students with disabilities.

These include:

- Academic accommodations
- Accessible course materials
- Orientation and mobility training
- Assistive technology
- Assistance to access campus services and facilities
- Student assistants

Students can write to dss@smu.edu.sg to request for disability support, and discuss their accessibility needs.

To learn more about our services and campus accessibility, please scan:



VOICES@SMU

SMU endeavours to provide a safe study and work environment for all members of our community. We believe that everyone has the right to feel secure, protected and respected within SMU.

Voices@SMU is a unit that resides within Student Services Hub (SSH) which assists and supports students (regardless of gender) who have been affected by harassment, bullying or discrimination – including cases of sexual harassment or sexual assault.

As the designated central point of contact for such cases, Voices@SMU gives students (both the reporting or accused parties) a safe space to be heard. Our staff also work closely with SMU's counsellors from Mrs Wong Kwok Leong Student Wellness Centre, and other relevant departments within the University, to guide students in exploring the support and reporting options available to them.

All matters brought to the unit's attention are treated with the utmost confidentiality.

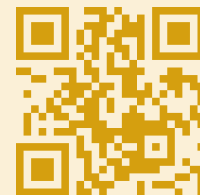
Email Voices@smu.edu.sg for more information, or to report harassment or violence cases.



FOR URGENT OR EMERGENCY SITUATIONS:

Do contact SMU's Campus Security (6828 0343), or inform the Singapore Police (999) immediately.

To learn more about our Voices@SMU services, please scan:



STUDENT INSURANCE SCHEMES

SMU provides basic medical and travel insurance coverage for all students. These are compulsory schemes with no opt-out option, and premiums paid through the Annual Miscellaneous Student Fees are non-refundable.

For parents wanting increased levels of benefits and/or more benefits, they may, at their own discretion, consider purchasing additional insurance policies (medical and/or travel) for higher and/or additional coverage for the student.

MEDICAL INSURANCE – BY INCOME INSURANCE LTD

Here is a quick glance at the benefits of each medical insurance plan:

GROUP OUTPATIENT PRIMARY CARE (GP)

- As charged for consultation and standard medicine
- Show your student e-card at panel clinics for cashless visit
- Covers treatment at polyclinics
- Covers non-panel clinics up to \$30 per visit and 2 visits per policy year
- Covers A&E treatment up to \$150
- Access to telemedicine services in the panel

GROUP OUTPATIENT SPECIALIST CARE (SP)

- Covers treatment by a Specialist (referral by GP required) in a Government Restructured Hospital SOC*
- Includes outpatient mental health treatment
- Up to \$1,000 per policy year

GROUP HOSPITAL & SURGICAL (GHS)

- Covers local students up to B2 ward with sub-limits per stay
- Covers international students up to B1 ward and \$30,000 per policy year
- Covers hospitalisation/surgery expenses incurred in a Government Restructured Hospital/SOC* including:
 - Alexandra Hospital
 - Changi General Hospital
 - Institute of Mental Health
 - Khoo Teck Puat Hospital
 - KK Women's and Children's Hospital
 - National University Hospital
 - Tan Tock Seng Hospital
 - Ng Teng Fong General Hospital
 - Sengkang General Hospital
 - Singapore General Hospital
- Covers inpatient treatment at Singapore Government Community Hospitals, subject to policy limits [up to 60 days and \$10,000 per policy year, including treatment for Covid-19 – this applies to international students only; local students are covered up to the B2 limits like regular hospitals]

GROUP PERSONAL ACCIDENT (GPA)

- Covers bodily injuries caused solely by accident
- Up to \$5,000 per accident for outpatient and inpatient medical expenses
- Treatment by physiotherapist/chiropractor (referral by GP required) and TCM up to sub-limit of \$1,500
- \$35,000 for accidental death
- Up to \$52,500 for permanent disablement
- Worldwide coverage

*SOC – Specialist Outpatient Clinic

All students can access and file their claims via the Groupcare@Income Mobile App or Portal at their convenience, within 30 days from date of treatment.

GROUPCARE@INCOME MOBILE APP & PORTAL

1. The student may download the “**Groupcare@Income**” app from the Apple App Store or Google Play Store using his/her mobile phone*.
2. Or log in* via the “**Groupcare@Income**” portal.

App users can:

- View e-card (for cashless visit at panel GP clinics)
- View list of panel GP clinics
- Submit claims
- Track claims status
- Apply for Letter of Guarantee
- Submit queries via an online chat service

This page provides a summary of benefits only. Coverage is subject to Income’s policy terms and conditions.

*First-time users will need to register before using the app or portal.

TRAVEL INSURANCE – BY CHUBB INSURANCE SINGAPORE LTD

With the introduction of the Global Exposure Initiative, we expect all students to go on official global programmes approved by SMU at least once during their time in the university.

To support this exciting initiative, SMU provides all eligible SMU students with travel insurance coverage during these authorised trips. There is no limit to authorised trips, and students will be covered for all trips.

Moreover, the student is covered up to a further maximum of 60 consecutive or accumulated days of personal travel allowable under personal deviation, taken immediately before, and/or immediately after an authorised trip, and within the applicable territorial limits that the insured is covered. Any personal travel / personal deviation taken during the official SMU student trip period will be covered, and will not form part of the 60 days allowed for personal deviation.

In addition, students on official overseas trips have round-the-clock access to International SOS (ISOS), which provides global assistance during emergency, as well as offer advice on security, medical and personal issues, such as loss of passport and urgent requests for medical prescription.



ANY QUERIES?

Contact Income’s representative, MYCG

Email: **smu@mycg.com.sg**

Hotline:

+65 8118 6924 (office)

+65 9762 2062 (Loh May Yee)

24hr medical emergency hotline:

+65 9336 0159

Find out more about the medical insurance at:



ANY QUERIES?

Contact Chubb’s representative, Mercer Marsh Benefits

Email: **eh&b@**

mercermarshbenefits.com

Hotline: **+65 6797 9613**

(Enter Client ID: 2539)

ISOS Emergency Contact

24-hr Assistance Centre:

+65 6338 7800

To find out more about travel insurance, please scan:



Coverage is subject to Chubb’s policy terms and conditions.

OUR LIBRARIES AND FACILITIES

SMU Libraries provide services through its two libraries, Li Ka Shing Library and Kwa Geok Choo Law Library and online via various web-based services. Both libraries provide digital resources and innovative learning spaces to support students' learning, research and community activities. Expert librarians are on hand in the libraries as well as virtually to guide students on how to do research and provide consultations.

Our students love the facilities at the SMU Libraries. As one of the preferred spaces for studying, there is always a buzz of students using the variety of learning spaces and 24/7 Learning Commons for individual and collaborative learning.

LI KA SHING LIBRARY

Centrally located on campus, students from across SMU enjoy facilities such as the Investment and Data Studio, a dedicated space where they can utilise financial-industry databases such as Bloomberg, EIKON, and licensed data analytics applications including STATA and NVIVO, self-service stations and learning booths with LCD panels. Here, students can find inspiration from the art@level4 collection, a selection of local and regional art.

KWA GEOK CHOO LAW LIBRARY

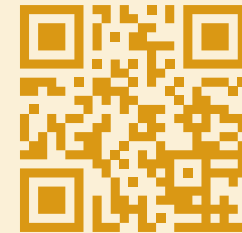
The Yong Pung How School of Law houses the Kwa Geok Choo Law Library, which is specially designed for law students but is open to other students too. This library focuses on special collections in commercial law, dispute resolution and ASEAN law, amongst other areas.



VISIT US AT:
LI KA SHING LIBRARY
70 Stamford Road,
Singapore 178901

KWA GEOK CHOO LAW LIBRARY
55 Armenian Street,
Singapore 179943

For virtual tour, please scan:



STUDENT SPACES, FACILITIES AND F&B OUTLETS

SMU boasts a variety of study and co-curricular spaces on campus. These are exclusively for use by SMU matriculated students, exchange students, bridging students, as well as staff and faculty.

Most arts and sports facilities like the Arts and Cultural Centre, Music and Drama Lab, dance studios, TV and radio production studio (managed exclusively by SMU Broadcast & Entertainment), basement studio and SMU Gymnasium are located at the SMU Basement Concourse and the vicinity, while the swimming pool and sports hall are located at the SMU Administration Building.

Students can book study rooms for project discussions and presentations, while certain arts and sports spaces are reserved for bookings by CCA clubs for co-curricular purposes. SMU Alumni can also opt to be members of the SMU Gymnasium.

Students may be required to present their SMU Student Pass to access some of these spaces and facilities or to validate their identities.

SMU has a running track located at Campus Green, which is open to the public. There are also a number of F&B outlets – including a foodcourt – scattered throughout campus, which are open to students and the public.

ACCOMMODATION

Prinsep Street Residence (PSR) provides a home away from home for your child studying at SMU. Located within walking distance to SMU and situated in the heart of the city, it is accessible across Singapore via various modes of public transportation.

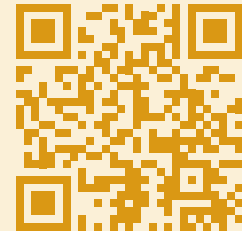
PSR will provide your child with the unique experience of living with fellow students in a safe environment just steps away from the main SMU campus, allowing them to learn independence while making life-long connections. While it is a gated community, PSR is designed with open spaces of living to facilitate interactions that allow residents to co-live, co-work and co-learn with their colleagues from diverse backgrounds and talents.

The accommodations enable students to retain individual privacy in single bedrooms or co-live with a roommate in twin bedrooms – all in a clean, modern and self-sufficient apartment.

As a PSR resident, your child will have the freedom to live on their own, adapt and grow, as well as participate in specially curated events. With PSR's support, he or she can also pursue their varied passions in a group setting with a diverse community of peers.

*PSR accommodation is for full-time SMU undergraduates only.

To find out more about PSR, please scan:



GIVING OUR STUDENTS A COMPETITIVE EDGE



CAREER SERVICES

SMU weaves career preparation intricately into the educational journey of our students.

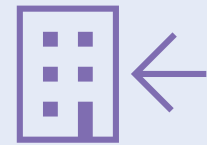
The Dato' Kho Hui Meng Career Centre (DKHMCC) facilitates this objective through partnerships with leading business organisations for the career success of our students. The Centre develops programmes and hosts activities to groom students for the professional world and these include:

RECRUITMENT & INDUSTRY TALKS – The Centre regularly hosts recruitment talks by companies keen to recruit our students for internships and graduate roles. Industry leaders and practitioners are often invited to lecture and share their experiences to deepen the students' understanding of different career paths.

INTERNSHIPS – The Centre facilitates internships through its wide network of employers across different industries to maximize our students' opportunities and allow them to gauge their interest and aptitude while experiencing work culture before graduation. You may be interested to know that most of our students embark on two to six internships during the course of their studies at SMU. Starting AY 2019-2020, one Course Unit (CU) will be awarded to students (excluding students in the Bachelor of Laws programme) upon successful completion of internship requirements. For students in the Bachelor of Laws programme, internship is a non-credit bearing graduation requirement.

FINISHING TOUCH – This mandatory programme imbues important points on discovering one's personality type and preferences to allow students to assess their suitability to a variety of careers along with offering guidance on crafting an excellent resume, cover letter and LinkedIn profile. Students will also benefit from interview skills training and tips on leveraging social media for building a professional image.

CAREER COACH – Each SMU student will have a dedicated career coach assigned to him/her for their entire duration of study at SMU. This career coach will be available to the student for one-on-one consultation on all matters pertaining to career planning, resume and cover letter writing, mock interviews and job search strategies.



FIND:
**DATO' KHO HUI MENG
CAREER CENTRE**
SMU Administration Building,
L7

To find out more, please scan:



100% GLOBAL EXPOSURE

To ensure that every student enters the workforce with valuable overseas experience, students are required to complete a Global Exposure programme before graduation. Global Exposure underpins SMU's Global Citizenship Graduate Learning Outcome and our industry partners have shared with us that they appreciate our students' ability to adopt a global perspective and their strong understanding of major economic and societal issues in key Asian markets.

Students may choose from a wide range of Global Exposure overseas student programmes, which give them the opportunity to

- Compete in qualifying competitions abroad, such as Business Case Competitions, International Moots, Sporting and CCA-based overseas competitions
- Immerse themselves in the culture and language of other countries, or gain exposure to the socio-economic conditions abroad
- Intern at an overseas company or start-up
- Participate in faculty-led study missions and SMU-X overseas courses, where students do coursework that gives them industry insights into the destination countries, or collaborate with overseas industry partner(s) on real-world challenges
- Serve various under-privileged communities through Overseas Community Service Projects.
- Study at partner universities abroad during the summer or winter breaks, or over an entire semester

More than a thousand SMU students embark on Global Exposure programmes every academic year, and their health and safety are our top priorities. SMU provides travel insurance coverage for students and all students embarking on overseas travel are able to utilise the International SOS' global assistance programme.

FUNDED OVERSEAS INTERNSHIPS FOR A PROFESSIONAL ADVANTAGE

Students who intern overseas are supported by the Global Ready Talent grant from EnterpriseSG (eligibility conditions apply). Students may self-source an overseas internship company or if students prefer more guidance, they may join DKHMCC's Guided or Independent ASEAN Internship Programmes (AIP). For more information on overseas internships, email overseasdesk@smu.edu.sg or visit <https://careerservices.smu.edu.sg/undergraduate/overseas-internship>.

Students who have interest in entrepreneurship and innovation can intern in high growth overseas start-ups, venture capital and innovative companies through the IIE Global Innovation Immersion (GII) programme 3 months or 6 months tracks. For more information, please email iie-gii@smu.edu.sg or visit <https://iie.smu.edu.sg/GII>.

Due to economic growth and centrality, priority locations for these programmes are Cambodia, China, France, India, Indonesia, Malaysia, the Philippines, South Korea, Thailand, USA and Vietnam.

GLOBAL EDUCATION PROGRAMMES

Students who embark on an International Student Exchange Programme (ISEP) or a Short-term Study Programme (SSP) develop a global mindset and bring back with them life skills that will differentiate them from others while earning academic credits.

International Student Exchange Programme (ISEP)

There are over 220 partner universities spanning 45 countries to choose from for ISEP and students typically embark on semester exchange in their second or third year of study. Through ISEP, students gain exposure to the diverse and enriching pedagogical environments at top universities overseas and grow their cross-cultural skills as they live and study in a different country and culture.

Short-term Study Programme (SSP)

SSPs enable students to live and study abroad during term breaks and are available to Year One students.

Customised SSPs are co-created by SMU and our partner universities and offer students the convenience of a pre-arranged programme, courses and accommodation, and the camaraderie of studying abroad with SMU peers. Grants disbursed by the National Youth Council (NYC) Asia-Ready Exposure Programme and Temasek Foundation may be available for certain Customised SSPs.

Both ISEP and SSP are managed by the Centre for Global Education and Opportunities (GEO), a member of the Academic Services and Operations group. For more information on GEO and its suite of Global Education Programmes, visit <https://geo.smu.edu.sg/>.

To ensure that no one misses out on the invaluable Global Exposure experience, SMU has put in place an extensive range of university-funded and donor-supported financial assistance schemes for students with varying financial needs. For more information, please scan:



An Overseas Student Programme (OSP) Loan scheme, which has no income criterion is also available for Singaporean SMU students. For more details, please scan:



“Even before I began my studies at SMU, I was looking forward to the **International Student Exchange Programme (ISEP) offered as part of its curriculum; it was one of the main reasons I applied at SMU. I was aware that SMU had many overseas partner universities, which afforded many exchange opportunities to its students... Looking back, I have thoroughly enjoyed my exchange programme – it has been an unforgettable experience where many fond memories were made...ISEP truly embodies the ‘Global Exposure’ spirit that SMU advocates for all its students. ISEP has also enabled me to expand my understanding and appreciation of cultures to the ones beyond Singapore.”**

ARCHANNA SELVARAJU, ALUMNA
School of Economics
ISEP, Maastricht University, Netherlands

Visit **The SMU Blog** to learn more about Archanna’s ISEP experience

SMU-X COURSES

INDUSTRY-BASED EXPERIENTIAL LEARNING

SMU-X provides students authentic learning opportunities that combine academic with experiential learning by collaborating with local or global universities and organisations across industries on real-world projects. These projects form an integral component of SMU-X curricula and this multi-perspective approach allows students to better appreciate the applicability and relevance of SMU-X courses to their future careers.

Over a semester, students learn to analyse issues and apply their interdisciplinary knowledge and skills to solve real-world challenges presented to them by our industry partners. Moreover, working in diverse teams with peers from different disciplines and backgrounds, enhances students' intercultural understanding and communication.

Students also attain greater learner autonomy when they assume the role of consultants and work to co-define project goals and benchmarks in consultation with their project champions. They are actively mentored by supervising SMU faculty and project champions throughout the project to ensure proposed solutions are both practical and implementable.

Mentoring promotes students' involvement in learning while project champions' authentic feedback help them develop their business acumen. Students eventually present and submit their final recommendations to their respective project champions and many students are offered internship opportunities following successful completion of their projects.

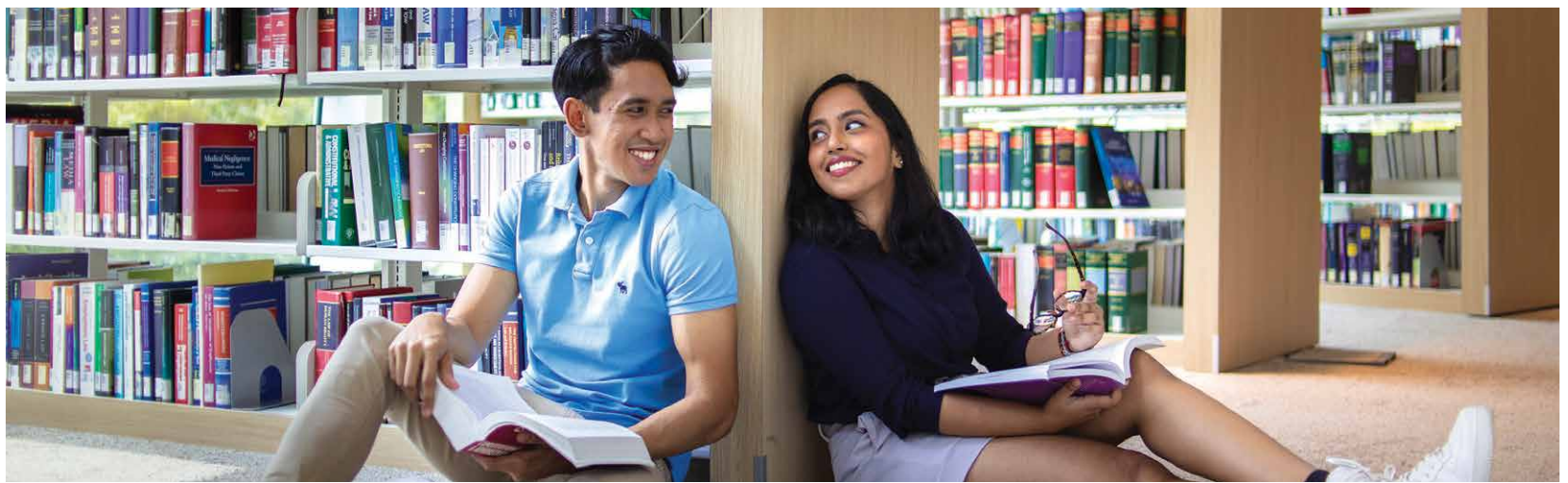
SMU-X OVERSEAS PROGRAMME

The SMU-X Overseas (SMU-XO) Programme sees students and faculty embark on overseas industry projects which allow them to create meaningful impact beyond Singapore. SMU-XO also allows students to fulfil their Global Exposure requirements.

Students will get a chance to learn, conduct fieldwork and study market conditions and then devise relevant business solutions to challenges faced by overseas organisations. The world thus becomes their classroom and they learn to be critical thinkers, problem solvers, team players and global citizens attuned to global issues.

SMU-X courses provide students with invaluable opportunities for active and collaborative learning, interactive experiences, access to subject-matter experts from academia and industry, peer and social exchanges, and deepened understanding of diversity and interconnectedness. In the process, they gain necessary skills to deal with the demands of a VUCA (Volatile, Uncertain, Complex and Ambiguous) global environment.

SMU recognises the importance of experiential learning in our educational pedagogy and has made SMU-X mainstream and accessible to students across all schools. The University is committed to ensuring that all students have the option to take at least one SMU-X course before graduation. Currently SMU offers nearly 70 SMU-X courses across all disciplines.



Be aware of the connections and differences across disciplines and integrate knowledge to explore issues or meet challenges



Adapt to new or unfamiliar environments and exercise leadership



Make sound decisions while managing complex situations



Think creatively and critically when solving problems



Work collaboratively and productively as a team

Hear what our faculty, partner organisations and students have to say about their SMU-X experiences by scanning this:



Learn how global partnerships redefine the educational landscape, shaping the future of education through the SMU-XO programme by scanning this:



For more information, please scan, visit x.smu.edu.sg or connect with us via e-mail at smux@smu.edu.sg. Parents who wish to offer projects and collaborate with our SMU-X courses may write to us as well.



STUDENT / CAMPUS LIFE



COMMUNITY SERVICE

Community service has notably been a part of SMU's DNA since our university's inception in 2000 and is a graduation requirement under the Communities pillar of the SMU Core Curriculum. All our students are required to complete a minimum of 80 hours in community service. Students matriculated from AY2019-20 onwards will undergo an enhanced community service programme that incorporates a deliberate structure to help students better understand and apply their learning so as to provide more impactful and sustainable service to the community.

One Course Unit (CU) will be awarded to students (excluding students in the Bachelor of Laws programme), upon successful completion of the community service requirements. For students in the Bachelor of Laws programme, community service is a non-credit bearing graduation requirement.

Many of our students volunteer beyond what is required of them as they realise the positive impact that their service brings to the beneficiaries and to themselves. To date, SMU students have devoted more than 4 million community service hours.

“Our mission is to produce bold, articulate students, visionary leaders with a fine sense of ethics and social responsibility, for the good of the community.”

MR HO KWON PING
Founding Chairman,
SMU Board of Trustees

ABOUT SMU'S CENTRE FOR SOCIAL RESPONSIBILITY (C4SR)

C4SR oversees the community service initiatives of SMU undergraduates and guides students in utilising their skill strengths to help with capacity building and empowerment of the beneficiary communities. Students may source for their own community service projects with non-profit and community organisations or refer to emailers from C4SR on possible volunteer opportunities. All students are also urged to complete their community service graduation requirement by the end of their second academic year.

“The greatest learning point from my personal experience was how short-term volunteerism develops the volunteer, while long-term volunteerism aids the beneficiaries. In the past six to seven months since I've been at YWCA, I felt that I have benefitted more than I have given. I have developed more patience and understanding when working with unique individuals with different personalities and become more empathetic to the less privileged in my society. Social work is by no means a short-term project, so moving forward, my hope is that by being committed to volunteering, I can support the staff at YWCA to help them in their efforts and begin to truly make a positive impact to the lives of these children.”

TAN WEI RONG
Lee Kong Chian School of Business

1ST UNIVERSITY IN SINGAPORE to introduce community service as graduation requirement

SMU students have served more than **4 MILLION HOURS** to date

47 PROJECTS projects were undertaken across 12 countries, and 863 local projects in 2023

Recipient of the People's Association's Community Spirit (PACS) – Community Partnership Award for **7 YEARS**

Our last graduating batch in 2023 contributed an average of

109 HOURS OVER THEIR **4 YEARS OF STUDY** IN SMU

SMU's community service experience gives your child valuable avenues for personal development and a sense of social responsibility. Check out SMU's varied projects:



To find out more about some of our undergraduates who have been very active in giving back to the community, please visit **Impacting Communities, Driving Change: SMU Community Service Student Achievement Awards 2023** | SMU Newsroom

STUDENT / CAMPUS LIFE

We encourage all students to make the most of university life by joining co-curricular activity (CCA) clubs or events which enable meaningful out-of-classroom experiences. The University has close to 150 recreational, competitive, and student service clubs that span the arts, sports, student leadership and special interests areas; as well as the many school-based academic interest clubs. Students are welcome to join these - on either recreational or competitive levels.

SMU also offers a plethora of local and overseas community service projects, many of which collaborate with community partners and non-governmental organisations. These projects and partnerships create experiences which enable students to better understand themselves, the communities they live in and the world they are part of. More crucially, these experiential platforms provide avenues of learning and opportunities for students to recognise how their unique talents can be invaluable resources to make meaningful contributions back to society.

Many SMU students choose to step up to leadership roles by joining, and leading their peers in student organising committees which conceptualise, manage and execute major university events.

Many students also participate in eye-opening cultural immersion programmes and internships.

Whatever the choices, active engagement with SMU's vibrant and compelling student life will ensure new skills, passions, talents and bonds are honed through a multitude of experiences that ultimately transform into invaluable lessons in life, for life.

“There is more to student life in SMU than just studying and project work. Having gone for numerous camps during my freshmen year, joining the organising committee for some of them, to finally being elected as vice president in a school executive committee, the bonds I’ve formed with my camp mates and teammates are really special to me, and I would not exchange this for any other university experience.”

Student life is an important aspect of university for me and it forms an integral part of the entire university experience.”

KENNETH WONG
Lee Kong Chian School of Business

To find out more about SMU's CCAs, please scan:



INTERNATIONAL STUDENT EXPERIENCE

SMU students hail from all over the world. Here are some events and programmes for our international students:

ORIENTATION & FIRST YEAR TRANSITION PROGRAMMES

These activities help international students integrate with the university community and enhance their overall SMU experience.

One of the first touch points is the peer-led SMU Buddy Programme, where freshmen are mentored by senior undergraduates. This Programme allows students to get better acquainted with senior students and introduces key aspects of SMU and Singapore culture.

To welcome international students to SMU, we present a host of fun and engaging activities that will bring the very best of Singapore to participants of the SMU International Connections (ICON) camp. At the ICON camp, students can make lasting friendships through meeting and interacting with other freshmen and seniors from SMU, as well as learn more about the exciting opportunities SMU has to offer.

In addition, to help students adjust to university life, our SMU First-Year Transition Programme, named 'Head Start', aims to equip new students with essential tools and knowledge to navigate SMU's academic environment. To get students ready for university, this 4-day programme will introduce participants to learning platforms

and methods on how to acquire information regarding developing effective learning and study skills. 'Head Start' also includes a segment entitled "Get READY, Write Now!" where students will develop critical reading and effective writing abilities through this workshop. Participants will also learn to analyse texts using a variety of tools and communicate effectively using professional writing concepts via interactive activities and small group discussions. The Programme also provides students with access to a supportive peer network.

When the academic term starts, students will also have an opportunity to be part of the SMU Host Programme, where freshmen international students are assigned to gracious and hospitable hosts for a year, through this friendship and cultural-exchange Programme.

All international students are members of SMU International Connections (ICON), a student group that promotes cultural integration and looks after the well-being of international students. ICON and its 13 cultural clubs organise more than 80 educational and social events every year, to showcase and celebrate cultural diversity on campus. Students are welcome to join these activities and consider taking on a leadership role within ICON!

To find out more about our SMU First-Year Transition Programme and International Student Experience, please scan:



SAFETY, SECURITY AND PERSONAL DATA

SAFETY & SECURITY AT OUR UNIVERSITY

The safety and security of the SMU community and its guests are of paramount importance to the University, and a principal responsibility of the team at the Office of Safety & Security. The office oversees the safety, security and emergency readiness of SMU, as well as the effective coordination and implementation of the relevant policies, operating procedures and practices. The office is supported by a campus security team which operates 24 hours daily and stands ready to assist or respond to campus emergencies.

Your child/ward is also able to gain 24/7 access to useful safety resources that can be found in our website.

For more information, please scan:



SAFETY MANAGEMENT FOR STUDENT-RELATED ACTIVITIES

Safety is also a top priority in students' daily activities. All official student-related events must undergo a stringent risk assessment and management process where staff and student leaders ensure that participating students' physical and emotional safety aspects are looked after.

Students on official overseas trips have round-the-clock access to International SOS (ISOS), which provides pre-trip advice, global assistance on security, medical and personal issues such as loss of passport or medical prescriptions, among others.

EMERGENCY CONTACTS

For official student-related events, a contact person(s) will be identified and your child should give an emergency contact list to you prior to his/her commencement of activities. These are our school contact numbers, in the event of an emergency.

Office/Department	Contact number
Security Command Centre	+65 6828 0343 (24 hours)
School of Accountancy	+65 6828 0632*
Lee Kong Chian School of Business	+65 6828 9565*
School of Economics	+65 6828 0847*
School of Computing and Information Systems	+65 6808 7960*
Yong Pung How School of Law	+65 6828 0502*
School of Social Sciences	+656808 5152*
College of Integrative Studies	+65 6828 9567*

*Phone operating hours: Mondays to Fridays, 8.30am – 5.30pm.

SMU POLICY: CONFIDENTIALITY

SMU adheres to the provisions and principles of the Personal Data Protection Act 2012 set by the Singapore Government. Under this Act, all information regarding your child is considered as private and confidential. While we understand that you would like to allay your concerns regarding your child, we regret to inform you that we will not be able to accede to your requests to disclose any information, including your child's grades and outstanding fees and loans, to you.

To better understand our position on all personal data protection matters, please scan:



GLOSSARY OF TERMS

As your child steps into a new experience, you will find him/her using terms that are just acronyms to SMU-related processes or events that our students use on a daily basis. Here are some of the popular ones that you might hear students, staff and faculty members use around campus.

Term/Acronym	What it means	
BOSS (Bidding Online System)	Our undergraduates register for their classes via this bidding system. Each term, your child will be given credits to bid for courses. This empowers students to draw up their own timetable based on personal choices and study plans, subject to the constraints of curriculum requirements, and the supply and demand of classes.	ACADEMIC MATTERS
CSP/OCSP	Community Service Project, Overseas Community Service Project.	
e-Learn	SMU's online learning management system.	
OASIS	Online Access to Student Information System.	
SUMMA CUM LAUDE, MAGNA CUM LAUDE, CUM LAUDE (Latin honours adopted from the US system.)	These honours can be translated as "with Highest Distinction", "with High Distinction" and "with Distinction" respectively. At SMU, students are awarded their honours according to the level of academic distinction that they have achieved, as reflected in the final Cumulative GPA that they attain.	
AYOC (Academic Year Opening Ceremony)	A processional ceremony to welcome faculty, staff and students back to school.	EVENTS
COMMENCEMENT	Our SMU graduation ceremony.	
FO	Freshmen Orientation.	
VIVACE	SMU's annual CCA bazaar featuring over 150 student clubs and organisations.	
FACI	Facilitator.	ROLES
RA	Research Assistant.	
TA	Teaching Assistant.	
GSR, SR, CR	Group Study Room, Seminar Room, Classroom.	VENUES
LKCSB, SCIS, SOA, SOE, YPHSOL, SOSS, CIS	SMU's seven schools: Lee Kong Chian School of Business; School of Computing and Information Systems; School of Accountancy; School of Economics; Yong Pow How School of Law, School of Social Sciences and the College of Integrative Studies.	
MRA (Mochtar Riady Auditorium)	One of two auditoriums on the SMU campus. With a seating capacity of over 300, this is where many distinguished leaders in the global public and private sectors meet and interact with SMU faculty members and students.	
SMU HALL	Located at the School of Law building, the new SMU Hall boasts a flexible seating capacity for up to 1,000 people and is the main venue for many key SMU events.	
SMUSA	SMU Students' Association.	



Student Services Hub
Li Ka Shing Library

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 studentservices.smu.edu.sg

 [sgsmu](https://twitter.com/sgsmu)

 [sgsmu](https://www.facebook.com/sgsmu)

 [sgsmu](https://www.instagram.com/sgsmu)

Information is correct at print in May 2024.

